

# Directory

OF INSURANCE: SERVICES, PRODUCTS & PROVIDERS

SERVICING MANAGEMENT®

## Tools To Protect Your Collateral

*Insurance offerings are applied widely in servicing operations, and this directory will help you tap the right coverage.*

This is our annual Directory of Insurance, which lists companies that specialize in providing insurance products and services. This guide was developed through timely fax and Web responses from our database of service providers, which you can join by calling (203) 262-4670.

### VENDORS

#### AIG AMERICAN GENERAL

1000 E. Woodfield Rd., Ste. 300,  
Schaumburg, IL 60173

☎ (800) 647-8983

☎ (847) 517-6097

† Sherry Allen, associate director.

✉ sherry\_allen@aigag.com

🌐 www.aigbenefitsolutions.com

#### AMERICAN MODERN INSURANCE

7000 Midland Blvd., Cincinnati, OH  
45102

☎ (513) 943-7200

☎ (513) 947-4099

† Bill Horan, vice president,  
product/marketing.

✉ bhoran@amig.com

🌐 www.amig.com

#### THE ASSURANCE GROUP INC.

P.O. Box 160, Florence, AL 35631-0160

☎ (800) 942-3302

☎ (256) 767-7712

† Glenn Harscheid, marketing.

✉ solutions@assurancegroup.com

#### ASSURANT SPECIALTY PROPERTY

260 Interstate N. Circle, Atlanta,  
GA 30339

☎ (770) 763-2944

☎ (770) 859-4655

† Douglas Blohm, national sales  
director.

† douglas.blohm@assurant.com

🌐 www.assurantsolutions.com

#### BANKERS INSURANCE SERVICE

200 E. Randolph St., Ste. 600,  
Chicago, IL 60601

☎ (800) 323-2743

☎ (312) 381-6195

† Patrick Small, managing director.

✉ patrick\_small@fprsi.com

🌐 www.bankers.fprsi.com

#### CBCINNOVIS

250 E. Town St., Columbus, OH 43215

☎ (866) 771-7275

☎ (800) 204-5161

† Bob Evely, marketing manager.

✉ sales@cbcinnovis.com

🌐 www.cbcinnovis.com

#### FIDELITY RESIDENTIAL SOLUTIONS INC.

808 Travis, Ste. 1518, Houston, TX 77002

☎ (713) 220-5250

☎ (713) 228-4815

† Tine Dickey, senior vice

president, sales manager.

✉ tine.dickey@fnf.com

🌐 www.frsonline.com

#### FIRST AMERICAN FLOOD DATA SERVICES

11902 Burnet Rd., Austin, TX 78758-  
2902

☎ (800) 447-1772

☎ (800) 447-2258

† Todd Brase, marketing.

✉ tbrase@firstam.com

🌐 www.firstam.com

#### THE FLOOD INSURANCE AGENCY

1554 Insurance Ln., Charlottesville, VA  
22911

☎ (800) 845-9940

☎ (800) 428-7196

† Evan Hecht, chief executive officer.

✉ ehecht@thefloodinsur-  
anceagency.com

🌐 www.thefloodinsuranceagency.com

#### FLOODWATCH

4 W. Main St., Ste. 600, Springfield, OH  
45502

☎ (800) 833-5912

☎ (937) 323-0787

† Teri Lawson, director.

✉ teri\_lawson@fprsi.com

🌐 www.floodwatch.fprsi.com

#### INSURELUTIONS INC.

P.O. Box 298, Gulf Shores, AL 36547-  
0298

☎ (251) 968-9888

☎ (251) 968-9889

† David Stidham, executive vice  
president.

✉ info@insurelutions.com

🌐 www.insurelutions.com

#### ISO

545 Washington Blvd., Jersey City,  
NJ 07652

☎ (201) 469-2426

☎ (201) 748-1774

† Dave Dasgupta, manager.

✉ ddasgupta@iso.com

🌐 www.iso.com

#### LANDAMERICA LENDER SERVICES

1123 S. Parkview Dr., Covina, CA 91724

☎ (800) 537-3821

☎ (626) 667-6427

† David Hartman, national  
sales director.

✉ dhartman@landam.com

🌐 www.landam.com

#### LIBERTY BELL AGENCY INC.

701 Market St., Ste. 5001, Philadelphia,  
PA 19106

# Directory

**OF INSURANCE: SERVICES, PRODUCTS & PROVIDERS**

☎ (215) 625-3660  
 📠 (215) 625-9285  
 📌 *Jim O'Rourke, vice president.*  
 ✉ defaultservices@libertybellagency.com  
 🌐 www.libertybellagency.com

**LOAN PROTECTOR INSURANCE SERVICES**

6325 Cochran Rd., Ste. 1, Solon, OH 44139  
 ☎ (800) 545-6580  
 📠 (440) 498-9367  
 📌 *Ron Wiser, president.*  
 ✉ info@loanprotector.com  
 🌐 www.loanprotector.com

**LSI FLOOD SERVICES**

1521 N. Cooper St., 4th Fl., Arlington, TX 76011  
 ☎ (800) 833-6347  
 📠 (866) 315-0736  
 📌 *Debbie Buckrucker, vice president, business development.*  
 ✉ debbie.buckrucker@fnf.com  
 🌐 www.fnf.com



**MORTGAGE BANKING INSURANCE GROUP/JMB INSURANCE**

900 N. Michigan Ave., Ste. 1500, Chicago, IL 60611  
 ☎ (312) 915-2226  
 📠 (312) 577-0725  
 📌 *Lee Brodsky, president.*  
 ✉ lbrodsky@jmbins.com  
 🌐 www.mortgagebankinginsurance.com

**NATIONAL FLOOD INSURANCE PROGRAM**

500 C St. S.W., Washington, DC 20472  
 ☎ (800) 427-4661  
 📠 (202) 646-2818  
 📌 *Lena Thompson, lender compliance officer.*

✉ floodsmart@dhs.gov  
 🌐 www.floodsmart.gov

**NATIONWIDE TOTALFLOOD SERVICES INC.**

6033 W. Century Blvd., Ste. 1075, Los Angeles, CA 90045  
 ☎ (800) 736-3109  
 📠 (866) 857-0043  
 📌 *Ken Twichell, senior vice president.*  
 ✉ ken.twichell@nationwide-totalflood.com  
 🌐 www.nationwide-totalflood.com

**OLD REPUBLIC TITLE**

400 Second Ave. S., Minneapolis, MN 55401  
 ☎ (612) 336-7116  
 📠 (888) 816-7626  
 📌 *Ray Forliti, senior vice president.*  
 ✉ rforliti@oldrepublictitle.com  
 🌐 www.oldrepublictitle.com

**OREP**

6760 University Ave., San Diego, CA 92115  
 ☎ (888) 347-5273  
 📠 (708) 570-5786  
 📌 *David Brauner, broker.*  
 ✉ info@orep.org  
 🌐 www.orep.org

**THE PRIESTON GROUP**

75 Rowland Way, Ste. 360, Novato, CA 94945  
 ☎ (800) 523-7713  
 📠 (415) 472-3791  
 📌 *Justin Vedder, managing director.*  
 ✉ info@priestongroup.com  
 🌐 www.priestongroup.com

**PROCTOR FINANCIAL INC.**

295 Kirks Blvd., Ste. 100, Troy, MI 48302  
 ☎ (248) 269-5684  
 📠 (248) 269-5526  
 📌 *Sari Stefancin, director of marketing/new business development.*  
 ✉ sari@pfic.com  
 🌐 www.pfic.com



## Safeco FIS

**SAFECO FINANCIAL INSTITUTION SOLUTIONS**

2677 N. Main St., Ste. 600, Santa Ana, CA 92705

☎ (800) 548-3223  
 📠 (714) 480-3650  
 📌 *Craig Curtner, senior vice president, marketing.*  
 ✉ cracur@safeco.com  
 🌐 www.safecofis.com

**SEATTLE SPECIALTY INSURANCE SERVICES**

2815 Colby Ave., Ste. 200, Everett, WA 98201  
 ☎ (949) 855-0262  
 📠 (949) 458-0265  
 📌 *Dave Duffy, vice president.*  
 ✉ davidrduffy@cox.net  
 🌐 www.seattlespecialty.com

**SOUTHWEST BUSINESS CORP.**

9311 San Pedro Ave., Ste. 600, San Antonio, TX 78216  
 ☎ (210) 525-1241  
 📠 (210) 321-7530  
 📌 *Mark Otto, vice president, marketing.*  
 ✉ motto@swbc.com  
 🌐 www.swbc.com

**SPIRO RISK MANAGEMENT INC.**

71 S. Central Ave., Valley Stream, NY 11582  
 ☎ (800) 566-0801  
 📠 (516) 568-0809  
 📌 *David Spiro.*  
 ✉ info@spiorisk.com  
 🌐 www.spiorisk.com

**STATE NATIONAL COMPANIES**

8200 Anderson Blvd., Fort Worth, TX 76120  
 ☎ (800) 877-4567  
 📠 (817) 861-1051  
 📌 *Mike Gallagher, director of marketing.*  
 ✉ info@statenational.com  
 🌐 www.statenational.com

**STEWART MORTGAGE INFORMATION**

1980 Post Oak, Ste. 300, Houston, TX 77056  
 ☎ (800) 577-6674  
 📠 (713) 629-2369  
 📌 *Dennis Conway, national accounts manager.*  
 ✉ dconway@stewart.com  
 🌐 www.smi.stewart.com

**TRANSUNION SETTLEMENT SOLUTIONS**

5300 Brandywine Pkwy., Ste. 100,

# Directory

**OF INSURANCE: SERVICES, PRODUCTS & PROVIDERS**

Wilmington, DE 19803

☎ (888) 299-8787

☎ (302) 433-8004

👤 *Tom Crowley, director.*

✉ [ssisales@transunion.com](mailto:ssisales@transunion.com)

🌐 [www.transunionssi.com](http://www.transunionssi.com)

**TRIAD GUARANTY INSURANCE CORP.**

101 S. Stratford Rd., Winston-Salem, NC 27104

☎ (800) 451-4872

☎ (336) 331-1518

👤 *Jerrold C. Schwartz, vice president, marketing.*

✉ [triad@tgc.com](mailto:triad@tgc.com)

🌐 [www.triadguaranty.com](http://www.triadguaranty.com)

**WESTERN RELIANCE**

P.O. Box 80959, Portland, OR 97280

☎ (800) 932-0989

☎ (503) 726-1907

👤 *Mike Kehoe, president.*

✉ [info@westernreliance.com](mailto:info@westernreliance.com)

🌐 [www.westernreliance.com](http://www.westernreliance.com)

**WNC FIRST INSURANCE SERVICES**

899 El Centro St., S. Pasadena, CA 91030

☎ (626) 463-6400

☎ (626) 463-2121

👤 *William Keeler, president.*

✉ [contactus@wncfirst.com](mailto:contactus@wncfirst.com)

🌐 [www.wncfirst.com](http://www.wncfirst.com)

**ZC STERLING CORP.**

210 Interstate N. Pkwy, Ste. 400, Atlanta, GA 30339

☎ (800) 962-9654

☎ (770) 690-8240

👤 *Jimmy Watts, chief marketing officer.*

✉ [jimmy.watts@zcterling.com](mailto:jimmy.watts@zcterling.com)

🌐 [www.zcterling.com](http://www.zcterling.com)

**PRODUCTS & SERVICES**

**AUDITS**

OREP

**AUTO COLLATERAL TRACKING**

AMERICAN MODERN INSURANCE  
THE ASSURANCE GROUP INC.

SEATTLE SPECIALTY INSURANCE SERVICES

SOUTHWEST BUSINESS CORP.  
STATE NATIONAL COMPANIES  
WESTERN RELIANCE  
WNC FIRST INSURANCE SERVICES

**CLAIMS PROCESSING**

AMERICAN MODERN INSURANCE ISO  
WNC FIRST INSURANCE SERVICES  
ZC STERLING CORP.

**COMMERCIAL BUILDING INSURANCE**

THE ASSURANCE GROUP INC.  
NATIONAL FLOOD INSURANCE PROGRAM  
SEATTLE SPECIALTY INSURANCE SERVICES  
SOUTHWEST BUSINESS CORP.  
SPIRO RISK MANAGEMENT INC.  
WNC FIRST INSURANCE SERVICES

**COMPLIANCE**

THE ASSURANCE GROUP INC.  
CBCINNOVIS  
FIRST AMERICAN FLOOD DATA SERVICES  
NATIONWIDE TOTALFLOOD SERVICES INC.  
SEATTLE SPECIALTY INSURANCE SERVICES  
STEWART MORTGAGE INFORMATION  
ZC STERLING CORP.

**CONDOMINIUM INSURANCE**

THE ASSURANCE GROUP INC.  
INSURELUTIONS INC.  
ISO  
NATIONAL FLOOD INSURANCE PROGRAM  
SAFECO FINANCIAL INSTITUTION SOLUTIONS  
WNC FIRST INSURANCE SERVICES  
ZC STERLING CORP.

**DIRECTORS & OFFICERS INSURANCE**

BANKERS INSURANCE SERVICE  
MORTGAGE BANKING INSURANCE GROUP/JMB INSURANCE  
SOUTHWEST BUSINESS CORP.  
SPIRO RISK MANAGEMENT INC.

**EARTHQUAKE INSURANCE**

SAFECO FINANCIAL INSTITUTION SOLUTIONS  
ZC STERLING CORP.

**EQUITY/SECOND MORTGAGE INSURANCE**

THE ASSURANCE GROUP INC.  
BANKERS INSURANCE SERVICE  
MORTGAGE BANKING INSURANCE GROUP/JMB INSURANCE  
OLD REPUBLIC TITLE  
PROCTOR FINANCIAL INC.  
SAFECO FINANCIAL INSTITUTION SOLUTIONS  
SEATTLE SPECIALTY INSURANCE SERVICES  
TRANSUNION SETTLEMENT SOLUTIONS

WNC FIRST INSURANCE SERVICES

**ERRORS & OMISSIONS**

BANKERS INSURANCE SERVICE  
MORTGAGE BANKING INSURANCE GROUP/JMB INSURANCE  
OREP  
PROCTOR FINANCIAL INC.  
SEATTLE SPECIALTY INSURANCE SERVICES  
SOUTHWEST BUSINESS CORP.  
SPIRO RISK MANAGEMENT INC.  
ZC STERLING CORP.

**FLOOD CERTIFICATIONS**

THE ASSURANCE GROUP INC.  
BANKERS INSURANCE SERVICE  
CBCINNOVIS  
FIDELITY RESIDENTIAL SOLUTIONS INC.  
FIRST AMERICAN FLOOD DATA SERVICES  
THE FLOOD INSURANCE AGENCY  
FLOODWATCH  
LANDAMERICA LENDER SERVICES  
LSI FLOOD SERVICES  
NATIONWIDE TOTALFLOOD SERVICES INC.  
OLD REPUBLIC TITLE  
SEATTLE SPECIALTY INSURANCE SERVICES  
STEWART MORTGAGE INFORMATION  
WESTERN RELIANCE

**FLOOD INSURANCE**

AMERICAN MODERN INSURANCE  
THE ASSURANCE GROUP INC.  
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BANKERS INSURANCE SERVICE  
THE FLOOD INSURANCE AGENCY  
FLOODWATCH  
INSURELUTIONS INC.  
LOAN PROTECTOR INSURANCE SERVICES  
LSI FLOOD SERVICES  
NATIONAL FLOOD INSURANCE PROGRAM  
NATIONWIDE TOTALFLOOD SERVICES INC.  
PROCTOR FINANCIAL INC.  
SAFECO FINANCIAL INSTITUTION SOLUTIONS  
SEATTLE SPECIALTY INSURANCE SERVICES  
SOUTHWEST BUSINESS CORP.  
SPIRO RISK MANAGEMENT INC.  
WESTERN RELIANCE  
WNC FIRST INSURANCE SERVICES  
ZC STERLING CORP.

**FLOOD ZONE DETERMINATIONS**

THE ASSURANCE GROUP INC.  
BANKERS INSURANCE SERVICE  
CBCINNOVIS  
FIDELITY RESIDENTIAL SOLUTIONS INC.  
FIRST AMERICAN FLOOD DATA SERVICES  
THE FLOOD INSURANCE AGENCY  
FLOODWATCH  
LANDAMERICA LENDER SERVICES  
LOAN PROTECTOR INSURANCE SERVICES

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## **OF INSURANCE: SERVICES, PRODUCTS & PROVIDERS**

LSI FLOOD SERVICES  
NATIONWIDE TOTALFLOOD SERVICES INC.  
OLD REPUBLIC TITLE  
SEATTLE SPECIALTY INSURANCE SERVICES  
STEWART MORTGAGE INFORMATION  
TRANSUNION SETTLEMENT SOLUTIONS  
WESTERN RELIANCE

### **FORCE-PLACED PRODUCTS**

AMERICAN MODERN INSURANCE  
THE ASSURANCE GROUP INC.  
ASSURANT SPECIALTY PROPERTY  
BANKERS INSURANCE SERVICE  
THE FLOOD INSURANCE AGENCY  
FLOODWATCH  
INSURELUTIONS INC.  
LOAN PROTECTOR INSURANCE SERVICES  
MORTGAGE BANKING INSURANCE GROUP/JMB INSURANCE  
NATIONAL FLOOD INSURANCE PROGRAM  
PROCTOR FINANCIAL INC.  
SAFECO FINANCIAL INSTITUTION SOLUTIONS  
SEATTLE SPECIALTY INSURANCE SERVICES  
SOUTHWEST BUSINESS CORP.  
SPIRO RISK MANAGEMENT INC.  
STATE NATIONAL COMPANIES  
WESTERN RELIANCE  
WNC FIRST INSURANCE SERVICES  
ZC STERLING CORP.

### **HAZARD INSURANCE**

AMERICAN MODERN INSURANCE  
THE ASSURANCE GROUP INC.  
ASSURANT SPECIALTY PROPERTY  
INSURELUTIONS INC.  
LOAN PROTECTOR INSURANCE SERVICES  
PROCTOR FINANCIAL INC.  
SAFECO FINANCIAL INSTITUTION SOLUTIONS  
SEATTLE SPECIALTY INSURANCE SERVICES  
SOUTHWEST BUSINESS CORP.  
SPIRO RISK MANAGEMENT INC.  
STEWART MORTGAGE INFORMATION  
WESTERN RELIANCE  
WNC FIRST INSURANCE SERVICES  
ZC STERLING CORP.

### **HOMEOWNERS INSURANCE**

AMERICAN MODERN INSURANCE  
THE ASSURANCE GROUP INC.  
INSURELUTIONS INC.  
ISO  
SAFECO FINANCIAL INSTITUTION SOLUTIONS

SOUTHWEST BUSINESS CORP.  
STEWART MORTGAGE INFORMATION  
WNC FIRST INSURANCE SERVICES  
ZC STERLING CORP.

### **MANUFACTURED HOUSING INSURANCE**

AMERICAN MODERN INSURANCE  
THE ASSURANCE GROUP INC.  
INSURELUTIONS INC.  
SEATTLE SPECIALTY INSURANCE SERVICES  
ZC STERLING CORP.

### **MORTGAGE FRAUD**

BANKERS INSURANCE SERVICE  
CBCINNOVIS  
MORTGAGE BANKING INSURANCE GROUP/JMB INSURANCE  
THE PRIESTON GROUP  
TRANSUNION SETTLEMENT SOLUTIONS

### **MORTGAGE IMPAIRMENT**

THE ASSURANCE GROUP INC.  
BANKERS INSURANCE SERVICE  
FLOODWATCH  
INSURELUTIONS INC.  
MORTGAGE BANKING INSURANCE GROUP/JMB INSURANCE  
OLD REPUBLIC TITLE  
PROCTOR FINANCIAL INC.  
SEATTLE SPECIALTY INSURANCE SERVICES  
SOUTHWEST BUSINESS CORP.  
SPIRO RISK MANAGEMENT INC.  
WNC FIRST INSURANCE SERVICES

### **MORTGAGE LIFE**

AIG AMERICAN GENERAL  
INSURELUTIONS INC.  
OLD REPUBLIC TITLE  
WNC FIRST INSURANCE SERVICES

### **OUTSOURCING**

AMERICAN MODERN INSURANCE  
THE ASSURANCE GROUP INC.  
ASSURANT SPECIALTY PROPERTY  
INSURELUTIONS INC.  
LOAN PROTECTOR INSURANCE SERVICES  
NATIONWIDE TOTALFLOOD SERVICES INC.  
OLD REPUBLIC TITLE  
PROCTOR FINANCIAL INC.  
SAFECO FINANCIAL INSTITUTION SOLUTIONS  
SEATTLE SPECIALTY INSURANCE SERVICES  
SOUTHWEST BUSINESS CORP.  
STEWART MORTGAGE INFORMATION  
WNC FIRST INSURANCE SERVICES  
ZC STERLING CORP.

### **PRIVATE MORTGAGE INSURANCE**

TRIAD GUARANTY INSURANCE CORP.

### **PROCESSING**

NATIONWIDE TOTALFLOOD SERVICES INC.  
SAFECO FINANCIAL INSTITUTION SOLUTIONS

SOUTHWEST BUSINESS CORP.  
ZC STERLING CORP.

### **REO INSURANCE**

AMERICAN MODERN INSURANCE  
THE ASSURANCE GROUP INC.  
BANKERS INSURANCE SERVICE  
FLOODWATCH  
INSURELUTIONS INC.  
LOAN PROTECTOR INSURANCE SERVICES  
MORTGAGE BANKING INSURANCE GROUP/JMB INSURANCE  
OLD REPUBLIC TITLE  
PROCTOR FINANCIAL INC.  
SAFECO FINANCIAL INSTITUTION SOLUTIONS  
SEATTLE SPECIALTY INSURANCE SERVICES  
SPIRO RISK MANAGEMENT INC.  
WNC FIRST INSURANCE SERVICES  
ZC STERLING CORP.

### **TITLE INSURANCE**

FIDELITY RESIDENTIAL SOLUTIONS INC.  
LIBERTY BELL AGENCY INC.  
NATIONWIDE TOTALFLOOD SERVICES INC.  
OLD REPUBLIC TITLE  
STEWART MORTGAGE INFORMATION  
TRANSUNION SETTLEMENT SOLUTIONS

### **TRACKING**

AMERICAN MODERN INSURANCE  
THE ASSURANCE GROUP INC.  
ASSURANT SPECIALTY PROPERTY  
CBCINNOVIS  
LOAN PROTECTOR INSURANCE SERVICES  
NATIONWIDE TOTALFLOOD SERVICES INC.  
SAFECO FINANCIAL INSTITUTION SOLUTIONS  
SEATTLE SPECIALTY INSURANCE SERVICES  
SOUTHWEST BUSINESS CORP.  
STEWART MORTGAGE INFORMATION  
WESTERN RELIANCE  
WNC FIRST INSURANCE SERVICES  
ZC STERLING CORP.

### **WIND INSURANCE**

THE ASSURANCE GROUP INC.  
INSURELUTIONS INC.  
SAFECO FINANCIAL INSTITUTION SOLUTIONS  
SEATTLE SPECIALTY INSURANCE SERVICES  
WNC FIRST INSURANCE SERVICES  
ZC STERLING CORP.

**SM**