

# Directory

OF INSURANCE: SERVICES, PRODUCTS  
& PROVIDERS

## SERVICING MANAGEMENT

# Knowing Where To Go For Coverage

*A quick and easy guide to insurance vendors, as well as a list of companies according to the products and services they offer, is presented here.*

## VENDORS

### AFR SERVICES

1820 Preston Park Blvd., Ste. 1100, Plano, TX 77056; (800) 995-8667; fax (800) 995-8669.  
Contact: *Doug Winkler, director of marketing.*  
E-mail: [dwinkler@americanflood.com](mailto:dwinkler@americanflood.com)  
Web site: [www.americanflood.com](http://www.americanflood.com)

### AQRACY CORP.

P.O. Box 7107, Buffalo Grove, IL 60089-7107; (877) 427-8748; fax (877) 238-7813.  
Contact: *James S. Cowen, vice president, sales.*  
E-mail: [aqracy@aquracy.com](mailto:aqracy@aquracy.com)  
Web site: [www.aqracy.com](http://www.aqracy.com)

### THE ASSURANCE GROUP INC.

P.O. Box 160, Florence, AL 35631-0160; (800) 942-3302; fax (256) 767-7775.  
Contact: *Glenn Harscheid, marketing.*  
E-mail: [solutions@assurancegroup.com](mailto:solutions@assurancegroup.com)

### ASSURANT GROUP

260 Interstate N. Circle, N.W., Atlanta, GA 30339; (770) 763-1000; fax (770) 859-4655.  
Contact: *Douglas Blohm, national sales director.*  
E-mail: [douglas\\_blohm@assurant.com](mailto:douglas_blohm@assurant.com)  
Web site: [www.assurant.com](http://www.assurant.com)

### BANKERS INSURANCE SERVICE

200 E. Randolph St., Ste. 1700, Chicago, IL 60601; (800) 323-2743; fax (312) 381-6195. Contact: *Rick Maka, managing director/marketing.*  
E-mail: [bis@fprsi.com](mailto:bis@fprsi.com)  
Web site: [www.bankers.fprsi.com](http://www.bankers.fprsi.com)

### CREDIT-FACTS INC.

650 Smithfield St., Ste. 1850, Pittsburgh, PA 15222; (412) 232-3232; fax (412) 232-0903.  
Contact: *January Dolata, marketing manager.*  
E-mail: [cfa@cfacts.com](mailto:cfa@cfacts.com)  
Web site: [www.cfacts.com](http://www.cfacts.com)

### FIDELITY NATIONAL FINANCIAL

3916 State St., Ste. 2B, Santa Barbara, CA 93105; (888) 333-2120; fax (888) 333-2490.  
Contact: *Mark Davey, president.*  
E-mail: [mdavey@fnf.com](mailto:mdavey@fnf.com)  
Web site: [www.fninsurance.com](http://www.fninsurance.com)

### FIDELITY NATIONAL INFORMATION SOLUTIONS (FNIS)

4050 Calle Real, Santa Barbara, CA 93110; (888) 435-3968; fax (949) 474-7620. Contact: *Darcy Patch, vice president, corporate marketing.*  
E-mail: [dpatch@fnis.com](mailto:dpatch@fnis.com)  
Web site: [www.fnis.com](http://www.fnis.com)

### FIRST AMERICAN REAL ESTATE SOLUTIONS

5601 E. La Palma Ave., Anaheim, CA 92807; (888) 468-1540; fax (714) 777-0754. Contact: *Donna Garcia, director of client services.*  
E-mail: [nationalaccounts.res.ca@firstam.com](mailto:nationalaccounts.res.ca@firstam.com)  
Web site: [www.firstamres.com](http://www.firstamres.com)

### FIRSTFIN INSURANCE SERVICES INC.

1701 S. First Ave., Ste. 903, Maywood, IL 60153; (800) 878-2229; fax (708) 344-9963. Contact: *Bernie Lagmay, president.*  
Web site: [www.firstfininsurance.com](http://www.firstfininsurance.com)

### FLOODWATCH

4 W. Main St., Ste. 600, Springfield, OH 45502; (330) 722-1066; fax (330) 722-1976.  
Contact: *Tom Becker, marketing director.*  
E-mail: [tom\\_becker@fprsi.com](mailto:tom_becker@fprsi.com)  
Web site: [www.fprsi.com](http://www.fprsi.com)

### GEOTRAC

3900 Laylin Rd., Norwalk, OH 44857; (800) 436-8722; fax (877) 554-4436.  
Contact: *Karen Kiedrowicz, vice president, service/sales.*  
E-mail: [karen@geotrac.com](mailto:karen@geotrac.com)  
Web site: [www.geotrac.com](http://www.geotrac.com)

### INSURELUTIONS INC.

1900 International Park Dr., Ste. 105, Birmingham, AL 35243; (205) 949-2555; fax (205) 979-1107.  
Contact: *David Stidham, regional vice president.*  
E-mail: [david@insurelutions.com](mailto:david@insurelutions.com)  
Web site: [www.insurelutions.com](http://www.insurelutions.com)



### KISTLER FINANCIAL INSURANCE GROUP INC.

3050 Roswell Rd., N.W., Atlanta, GA 30350; (770) 396-1034; fax (770) 394-8112.  
Contact: *Jerry Nagler/Tom Kistler, senior vice president/vice president.*  
E-mail: [jnagler@kistlerfig.com](mailto:jnagler@kistlerfig.com)  
Web site: [www.kistlerfig.com](http://www.kistlerfig.com)

### LANDSAFE INC.

6400 Legacy Dr., Plano, TX 75024; (877) 572-5673; fax (972) 608-2163. Contact: *Jean Morris, assistant vice president, marketing.*  
Web site: [www.landsafe.com](http://www.landsafe.com)

### LERETA CORP.

1123 S. Parkview Dr., Covina, CA 91724; (800) 537-3821; fax (626) 332-1942. Contact: *Virginia Kineston, vice president, national sales manager.*  
E-mail: [vkinston@lereta.com](mailto:vkinston@lereta.com)  
Web site: [www.lereta.com](http://www.lereta.com)



### LOAN PROTECTOR INSURANCE SERVICES

6325 Cochran Rd., Ste. 1, Solon, OH 44139; (440) 498-9367; fax (440) 498-9370.  
Contact: *Ron Wiser, president.*  
E-mail: [info@loanprotector.com](mailto:info@loanprotector.com)  
Web site: [www.loanprotector.com](http://www.loanprotector.com)

### OLD REPUBLIC TITLE, RESIDENTIAL INFORMATION SERVICES

3505 Embassy Pkwy, Fairlawn, OH 44333; (888) 406-5166; fax (888) 816-7626. Contact: *Lee Baskey, senior vice president, general manager.*  
E-mail: [cservice.rsg@oldrepatrnl.com](mailto:cservice.rsg@oldrepatrnl.com)  
Web site: [www.ortris.com](http://www.ortris.com)

### OVERBY-SEAWELL COMPANY

1000 Cobb Place Blvd., Ste. 500A, Kennesaw, GA 30144; (800) 432-1258; fax (770) 281-2676.  
Contact: *Rusty Brunnett, marketing specialist.*  
E-mail: [rustyb@overby-seawell.com](mailto:rustyb@overby-seawell.com)  
Web site: [www.overby-seawell.com](http://www.overby-seawell.com)

### PALMA LAZAR & ULSH LLC

2150 Cabot Blvd. W., Langhorne, PA 19047; (800) 624-2546; fax (888) 651-1300.  
Contact: *Chris Ulsh, president.*  
E-mail: [culsh@floodnet.com](mailto:culsh@floodnet.com)  
Web site: [www.floodnet.com](http://www.floodnet.com)

### PROCTOR FINANCIAL INSURANCE

295 Kirts Blvd., Ste. 100, Troy, MI 48084; (800)

# Directory OF INSURANCE: SERVICES, PRODUCTS & PROVIDERS

## SERVICING MANAGEMENT

521-6800; fax (248) 269-5735.

Contact: *Sari Stefuncin, director of marketing.*

E-mail: sari@pfic.com

Web site: www.pfic.com



### SAFECO FINANCIAL INSTITUTION SOLUTIONS

2677 N. Main St., Ste. 600, Santa Ana, CA 92705; (800) 548-3223; fax (714) 480-3650.

Contact: *Craig Curtner, senior vice president, director of communications.*

E-mail: cracur@safeco.com

Web site: www.safecofis.com

### SEATTLE SPECIALTY INSURANCE SERVICES INC.

P.O. Box 1108, 2815 Colby Ave., Ste. 200, Everett, WA 98206-1180; (800) 597-1866; fax (425) 609-3555. Contact: *Rick Pedack, president/owner.*

E-mail: rpedack@seattlespecialty.com

Web site: www.seattlespecialty.com

## SPIRO RISK MANAGEMENT

### SPIRO RISK MANAGEMENT INC.

71 S. Central Ave., Valley Stream, NY 11582; (800) 566-0801; fax (516) 568-0809. Contact:

*David/Steven Spiro, presidents.*

E-mail: info@spiorisk.com

Web site: www.spiorisk.com

### STEWART MORTGAGE INFORMATION

1980 Post Oak Blvd., Ste. 300, Houston, TX 77056; (888) 764-4415; fax (713) 625-8054.

Contact: *Jan Fisher, senior vice president, sales and marketing.*

E-mail: SMIinfo@stewart.com

Web site: www.SMIservices.com

### STORMWATER RESEARCH GROUP

6808 Hill Meadow Dr., Austin, TX 78736; (512) 320-8214; fax (512) 320-0317. Contact: *Angela Oberlin, business relations manager.*

E-mail: aoberlin@srgflood.com

Web site: www.srgflood.com

### TRIAD GUARANTY INSURANCE CORP.

101 S. Stratford Rd., Winston-Salem, NC 27104; (800) 451-4872; fax (336) 723-2824. Contact: *Jerrold C. Schwartz, vice president, marketing.*

E-mail: jschwartz@tgic.com

Web site: www.triadguaranty.com

### UNITED GUARANTY CORP.

230 N. Elm St., Greensboro, NC 27401;

(800) 334-8966; fax (336) 412-0877.

E-mail: readirep@ugcorp.com

Web site: www.ugcorp.com

### UNIVERSITY FINANCIAL ASSOCIATES

343 S. Main St., Ste. 200, Ann Arbor, MI 48103;

(734) 995-7271; fax (734) 629-0636.

Contact: *Mary Hammer, marketing coordinator.*

E-mail: hammer@ufanet.com

Web site: www.ufanet.com

### WESTERN RELIANCE

3611 S.W. Hood Ave., Portland, OR 97239;

(800) 932-0989; fax (503) 294-0263.

Contact: *Mike Kehoe, chief executive officer.*

E-mail: info@westernreliance.com

Web site: www.westernreliance.com

### WNC FIRST INSURANCE SERVICES

2468 Tapo Canyon Road, Simi Valley, CA 93063;

(805) 584-1744; fax (805) 584-3786.

Contact: *Carl L. Herrmann, III, president and COO.*

E-mail: contactus@wncfirst.com

Web site: www.wncfirst.com

## PRODUCTS & SERVICES

### AUDITS

STEWART MORTGAGE INFORMATION

WNC FIRST INSURANCE SERVICES

### AUTO COLLATERAL TRACKING

AFR SERVICES

THE ASSURANCE GROUP INC.

FIRSTFIN INSURANCE SERVICES INC.

KISTLER FINANCIAL INSURANCE GROUP INC.

OVERBY-SEAWELL COMPANY

SEATTLE SPECIALTY INSURANCE SERVICES INC.

WESTERN RELIANCE

WNC FIRST INSURANCE SERVICES

### CLAIMS PROCESSING

OVERBY-SEAWELL COMPANY

SEATTLE SPECIALTY INSURANCE SERVICES INC.

### COMMERCIAL BUILDING INSURANCE

THE ASSURANCE GROUP INC.

KISTLER FINANCIAL INSURANCE GROUP INC.

OVERBY-SEAWELL COMPANY

PROCTOR FINANCIAL INSURANCE

SEATTLE SPECIALTY INSURANCE SERVICES INC.

SPIRO RISK MANAGEMENT INC.

WNC FIRST INSURANCE SERVICES

### COMPLIANCE

THE ASSURANCE GROUP INC.

GEOTRAC

UNITED GUARANTY CORP

WNC FIRST INSURANCE SERVICES

### CONDOMINIUM INSURANCE

THE ASSURANCE GROUP INC.

OVERBY-SEAWELL COMPANY

SAFECO FINANCIAL INSTITUTION SOLUTIONS

SPIRO RISK MANAGEMENT INC.

WNC FIRST INSURANCE SERVICES

### DIRECTORS & OFFICERS INSURANCE

BANKERS INSURANCE SERVICE

SPIRO RISK MANAGEMENT INC.

### EARTHQUAKE INSURANCE

OVERBY-SEAWELL COMPANY

SPIRO RISK MANAGEMENT INC.

### EDI

OVERBY-SEAWELL COMPANY

SAFECO FINANCIAL INSTITUTION SOLUTIONS

WESTERN RELIANCE

### ENVIRONMENTAL DETERMINATIONS

OVERBY-SEAWELL COMPANY

### EQUITY/SECOND MORTGAGE INSURANCE

AFR SERVICES

THE ASSURANCE GROUP INC.

KISTLER FINANCIAL INSURANCE GROUP INC.

OVERBY-SEAWELL COMPANY

PROCTOR FINANCIAL INSURANCE

SEATTLE SPECIALTY INSURANCE SERVICES INC.

UNITED GUARANTY CORP

WNC FIRST INSURANCE SERVICES

### ERRORS & OMISSIONS

BANKERS INSURANCE SERVICE

OVERBY-SEAWELL COMPANY

SEATTLE SPECIALTY INSURANCE SERVICES INC.

SPIRO RISK MANAGEMENT INC.

### FLOOD CERTIFICATIONS

AFR SERVICES

THE ASSURANCE GROUP INC.

BANKERS INSURANCE SERVICE

FIDELITY NATIONAL INFORMATION

SOLUTIONS (FNIS)

FLOODWATCH

GEOTRAC

KISTLER FINANCIAL INSURANCE GROUP INC.

LANDSAFE INC.

LERETA CORP

PALMA LAZAR & ULSH LLC

SEATTLE SPECIALTY INSURANCE SERVICES INC.

STEWART MORTGAGE INFORMATION

### FLOOD INSURANCE

AFR SERVICES

THE ASSURANCE GROUP INC.

BANKERS INSURANCE SERVICE

FIDELITY NATIONAL FINANCIAL

FLOODWATCH

KISTLER FINANCIAL INSURANCE GROUP INC.

LANDSAFE INC.

LOAN PROTECTOR INSURANCE SERVICES

OVERBY-SEAWELL COMPANY

PALMA LAZAR & ULSH LLC

PROCTOR FINANCIAL INSURANCE  
SAFECO FINANCIAL INSTITUTION SOLUTIONS  
SEATTLE SPECIALTY INSURANCE SERVICES INC.  
SPIRO RISK MANAGEMENT INC.  
WESTERN RELIANCE  
WNC FIRST INSURANCE SERVICES

### **FLOOD ZONE DETERMINATIONS**

AFR SERVICES  
THE ASSURANCE GROUP INC.  
BANKERS INSURANCE SERVICE  
FIDELITY NATIONAL INFORMATION  
SOLUTIONS (FNIS)  
FIRST AMERICAN REAL ESTATE SOLUTIONS  
FLOODWATCH  
GEOTRAC  
KISTLER FINANCIAL INSURANCE GROUP INC.  
LANDSAFE INC.  
LERETA CORP  
LOAN PROTECTOR INSURANCE SERVICES  
OLD REPUBLIC TITLE, RESIDENTIAL  
INFORMATION SERVICES  
OVERBY-SEAWELL COMPANY  
PALMA LAZAR & ULSH LLC  
PROCTOR FINANCIAL INSURANCE  
SEATTLE SPECIALTY INSURANCE SERVICES INC.  
STEWART MORTGAGE INFORMATION  
STORMWATER RESEARCH GROUP  
WESTERN RELIANCE  
WNC FIRST INSURANCE SERVICES

### **FORCE-PLACED PRODUCTS**

ASSURANT GROUP  
THE ASSURANCE GROUP INC.  
BANKERS INSURANCE SERVICE  
FIRSTFIN INSURANCE SERVICES INC.  
INSURELUTIONS INC.  
KISTLER FINANCIAL INSURANCE GROUP INC.  
LOAN PROTECTOR INSURANCE SERVICES  
OVERBY-SEAWELL COMPANY  
PALMA LAZAR & ULSH LLC  
PROCTOR FINANCIAL INSURANCE  
SAFECO FINANCIAL INSTITUTION SOLUTIONS  
SEATTLE SPECIALTY INSURANCE SERVICES INC.  
SPIRO RISK MANAGEMENT INC.

### **HAZARD INSURANCE**

AFR SERVICES  
THE ASSURANCE GROUP INC.  
ASSURANT GROUP  
FIRSTFIN INSURANCE SERVICES INC.  
LOAN PROTECTOR INSURANCE SERVICES  
OVERBY-SEAWELL COMPANY

PROCTOR FINANCIAL INSURANCE  
SAFECO FINANCIAL INSTITUTION SOLUTIONS  
SEATTLE SPECIALTY INSURANCE SERVICES INC.

### **HOMEOWNERS INSURANCE**

AFR SERVICES  
THE ASSURANCE GROUP INC.  
ASSURANT GROUP  
FIDELITY NATIONAL FINANCIAL  
SAFECO FINANCIAL INSTITUTION SOLUTIONS

### **LIABILITY**

FIRST AMERICAN REAL ESTATE SOLUTIONS  
SAFECO FINANCIAL INSTITUTION SOLUTIONS

### **MANUFACTURED HOUSING INSURANCE**

THE ASSURANCE GROUP INC.  
ASSURANT GROUP  
KISTLER FINANCIAL INSURANCE GROUP INC.  
OVERBY-SEAWELL COMPANY  
SPIRO RISK MANAGEMENT INC.  
WNC FIRST INSURANCE SERVICES

### **MORTGAGE IMPAIRMENT**

BANKERS INSURANCE SERVICE  
FIRST AMERICAN REAL ESTATE SOLUTIONS  
OVERBY-SEAWELL COMPANY  
PROCTOR FINANCIAL INSURANCE  
SEATTLE SPECIALTY INSURANCE SERVICES INC.  
SPIRO RISK MANAGEMENT INC.  
WNC FIRST INSURANCE SERVICES

### **MORTGAGE LIFE**

ASSURANT GROUP  
WESTERN RELIANCE  
WNC FIRST INSURANCE SERVICES

### **OUTSOURCING**

AFR SERVICES  
AQURACY CORP  
THE ASSURANCE GROUP INC.  
ASSURANT GROUP  
FIRST AMERICAN REAL ESTATE SOLUTIONS  
FIRSTFIN INSURANCE SERVICES INC.  
INSURELUTIONS INC.  
KISTLER FINANCIAL INSURANCE GROUP INC.  
LOAN PROTECTOR INSURANCE SERVICES  
OVERBY-SEAWELL COMPANY  
PROCTOR FINANCIAL INSURANCE  
SAFECO FINANCIAL INSTITUTION SOLUTIONS  
SPIRO RISK MANAGEMENT INC.  
STEWART MORTGAGE INFORMATION

UNIVERSITY FINANCIAL ASSOCIATES  
WNC FIRST INSURANCE SERVICES

### **PRIVATE MORTGAGE INSURANCE**

FIRST AMERICAN REAL ESTATE SOLUTIONS  
OVERBY-SEAWELL COMPANY  
TRIAD GUARANTY INSURANCE CORP  
UNITED GUARANTY CORP

### **PROCESSING**

AQURACY CORP  
FIRST AMERICAN REAL ESTATE SOLUTIONS  
OVERBY-SEAWELL COMPANY  
SAFECO FINANCIAL INSTITUTION SOLUTIONS

### **REO INSURANCE**

THE ASSURANCE GROUP INC.  
BANKERS INSURANCE SERVICE  
FIRST AMERICAN REAL ESTATE SOLUTIONS  
KISTLER FINANCIAL INSURANCE GROUP INC.  
LOAN PROTECTOR INSURANCE SERVICES  
OVERBY-SEAWELL COMPANY  
PROCTOR FINANCIAL INSURANCE  
SAFECO FINANCIAL INSTITUTION SOLUTIONS  
SEATTLE SPECIALTY INSURANCE SERVICES INC.  
SPIRO RISK MANAGEMENT INC.

### **TITLE INSURANCE**

CREDIT-FACTS INC.  
FIDELITY NATIONAL FINANCIAL  
FIRST AMERICAN REAL ESTATE SOLUTIONS  
GEOTRAC  
OLD REPUBLIC TITLE, RESIDENTIAL  
INFORMATION SERVICES  
OVERBY-SEAWELL COMPANY  
STEWART MORTGAGE INFORMATION

### **TRACKING**

AFR SERVICES  
THE ASSURANCE GROUP INC.  
ASSURANT GROUP  
FIRST AMERICAN REAL ESTATE SOLUTIONS  
FIRSTFIN INSURANCE SERVICES INC.  
KISTLER FINANCIAL INSURANCE GROUP INC.  
LOAN PROTECTOR INSURANCE SERVICES  
OVERBY-SEAWELL COMPANY  
SAFECO FINANCIAL INSTITUTION SOLUTIONS  
SEATTLE SPECIALTY INSURANCE SERVICES INC.  
SPIRO RISK MANAGEMENT INC.  
STEWART MORTGAGE INFORMATION  
UNIVERSITY FINANCIAL ASSOCIATES  
WESTERN RELIANCE  
WNC FIRST INSURANCE SERVICES