

Leverage Insurance Tools For Efficiency

From hazard and flood policies to claims processing and tracking, industry partners aid insurance functions.

This month's *Servicing Management* presents its annual Directory of Insurance, which lists companies that specialize in providing insurance products and services. This guide, covering various policy types, tracking and claims services, and other insurance solutions, was developed through timely fax and Web responses from our database of service providers, which you can join by calling (203) 755-0158.



ASSURANT
Specialty
Property

ASSURANT SPECIALTY PROPERTY
2677 N. Main St., Ste. 600, Santa Ana, CA 92705

☎ (800) 548-3223
☎ (714) 569-3106
👤 *Jody Gunderson, vice president, sales and marketing*
✉ jody.gunderson@assurant.com
🌐 www.assurantspecialtyproperty.com

BALBOA INSURANCE GROUP

3349 Michelson, Ste. 200, Irvine, CA 92612-8893
☎ (800) 854-6115
☎ (949) 222-8740
👤 *Gary Flowers, executive vice president, institute national sales manager*
✉ info@balboainsurance.com
🌐 www.balboainsurance.com

BANKERS INSURANCE SERVICE

200 E. Randolph St., Ste. 1700, Chicago, IL 60601

☎ (800) 323-2743
☎ (312) 381-6195
👤 *Chris Labelle, underwriter*
✉ chris_labelle@bankersinsuranceservice.com
🌐 www.bankersinsuranceservice.com

CRUMP INSURANCE SERVICES INC.

7557 Rambler Rd., #400, Dallas, TX 75231
☎ (512) 657-1699
☎ (512) 219-847
👤 *Kathy van Eeten, vice president, corporate marketing*
✉ kathy.p.vaneeten@crumpins.com
🌐 www.crumpins.com

DIMONT & ASSOCIATES

1333 E. Madison, San Diego, CA 92021
☎ (619) 768-4266
☎ (619) 444-0927
👤 *Stacy Selvey, vice president, sales and business development*
✉ sselvey@bdimont.net
🌐 www.bdimont.com

FINANCIAL INSURANCE BROKERS

2555 Ponce de Leon Blvd., Ste. 330, Coral Gables, FL 33134
☎ (866) 552-9846

VENDORS

AFR SERVICES

1820 Preston Park Blvd., Ste. 1100, Plano, TX 75093
☎ (800) 995-8667
☎ (888) 246-7779
👤 *Doug Winkler, marketing director*
✉ dwinkler@afrservices.com
🌐 www.afrservices.com

AMERICAN MODERN INSURANCE

7000 Midland Blvd., Amelia, OH 45102
☎ (513) 943-7200
☎ (513) 947-4099
👤 *Bill Horan, vice president, product and marketing*
✉ fid.sales@amig.com
🌐 www.amig.com

Directory

OF INSURANCE: SERVICES, PRODUCTS & PROVIDERS

☎ (305) 441-8632
 👤 *Jose Perez, president*
 ✉ marketing@fibrokers.com
 🌐 www.fibrokers.com

THE FIRST AMERICAN CORP.

1 First American Way, Westlake, TX 76262

☎ (800) 229-8426
 👤 *Gerry Smith, senior vice president, corporate marketing*
 🌐 www.firstam.com

FIS FLOOD

1521 N. Cooper St., Arlington, TX 76011

☎ (800) 436-8722
 ☎ (800) 456-7938
 👤 *Ken Twichell, vice president, sales*
 ✉ ken.twichell@fnf.com
 🌐 www.fidelityinfoservices.com/flood

THE FLOOD INSURANCE AGENCY

450 Corporate Dr., Ste. 101, Kalispell, MT 59901

☎ (877) 356-6348
 ☎ (800) 428-7196
 👤 *Evan Hecht, chief executive officer*
 ✉ ehecht@thefloodinsuranceagency.com
 🌐 www.thefloodinsuranceagency.com

INSURANCE FIRST

555 S. Front St., Columbus, OH 43215

☎ (614) 583-1588
 ☎ (614) 583-1577
 👤 *Jeff Bingham, senior vice president*
 ✉ info@insurance-1st.com
 🌐 www.insurance-1st.com

KISTLER FINANCIAL INSURANCE GROUP

8050 Roswell Rd., Atlanta, GA 30350

☎ (770) 396-1034
 ☎ (770) 394-8112

👤 *Bernie Unterreiner, executive vice president, sales and marketing*

✉ bunterreiner@kistlerfig.com
 🌐 www.kistlerfig.com

LOAN PROTECTOR INSURANCE SERVICES

6325 Cochran Rd., Ste. 1, Solon, OH 44139

☎ (440) 498-9367
 ☎ (440) 498-9370
 👤 *Ron Wiser, president*
 ✉ ron@loanprotector.com
 🌐 www.loanprotector.co

MORTGAGE BANKING INSURANCE GROUP



MORTGAGE BANKING INSURANCE GROUP/JMB INS.

900 N. Michigan Ave., Ste. 1500, Chicago, IL 60611

☎ (312) 915-2226
 ☎ (312) 577-0725
 👤 *Lee Brodsky, president*
 ✉ lbrodsky@jmbins.com
 🌐 www.mortgagebankinginsurance.com

NATIONAL FLOOD INSURANCE PROGRAM

500 C St. S.W., Washington, DC 20472

☎ (800) 427-4661
 ☎ (202) 646-7970
 👤 *Lena Thompson, lender compliance officer*
 ✉ asktheexpert@mapmodteam.com
 🌐 www.floodsmart.gov

NATIONWIDE REAL ESTATE TAX SERVICE INC.

425 Tesconi Cir., Santa Rosa, CA 95401

☎ (800) 528-7803
 ☎ (707) 528-1420
 👤 *Scott Byorum, director of business development*
 ✉ scott@nationwidecompliance.com
 🌐 www.nationwidecompliance.com

OLD REPUBLIC NATIONAL TITLE INSURANCE CO.

400 Second Ave. S., Minneapolis, MN

55401

☎ (612) 371-3882
 ☎ (612) 371-1191
 👤 *Ray Forliti, senior vice president, manager of sales and marketing*
 ✉ rforliti@oldrepublictitle.com
 🌐 www.oldrepublictitle.com

PROCTOR FINANCIAL INC.

200 Kirts Blvd., Troy, MI 48084

☎ (248) 269-5835
 ☎ (248) 925-4270
 👤 *Vito Curcuru, marketing*
 ✉ vcurcuru@pfic.com
 🌐 www.pfic.com

SOUTHWEST BUSINESS CORP.

9311 San Pedro Ave., Ste. 600, San Antonio, TX 78216

☎ (210) 525-1241
 ☎ (210) 321-7530
 👤 *Julie Ring, assistant vice president, marketing*
 ✉ jring@swbc.com
 🌐 www.swbc.com

SPIRO RISK MANAGEMENT INC.

71 S. Central Ave., Valley Stream, NY 11582

☎ (516) 568-0800
 ☎ (516) 568-0809
 👤 *David Spiro, agent*
 ✉ dspiro@spiorisk.com
 🌐 www.spiorisk.com

STEWART LENDER SERVICES INC.

1980 Post Oak Blvd., Ste. 300, Houston, TX 77056

☎ (800) 577-6674
 ☎ (713) 479-2152
 👤 *Gary Ort, national sales manager*
 ✉ gort@stewart.com
 🌐 www.stewartlenderservices.com

SUPERIOR HOME SERVICES INC.

15333 N. Pima Rd., Ste. 205, Scottsdale, AZ 85260

☎ (800) 548-2858
 ☎ (800) 450-0908
 👤 *Bobbie Cook, executive vice president*
 ✉ bobbie@supersvcs.com
 🌐 www.supersvcs.com

TRANSUNION REAL ESTATE SERVICES

Directory

OF INSURANCE: SERVICES, PRODUCTS & PROVIDERS

5300 Brandywine Pkwy., Ste. 100,
Wilmington, DE 19803

☎ (888) 299-8787

☎ (302) 433-8004

📧 *David DePoulter, inside sales*

✉ ssisales@transunion.com

🌐 www.transunionssi.com



WNC First
Insurance Services

WNC FIRST INSURANCE SERVICES

899 El Centro St., S. Pasadena, CA 91030

☎ (800) 423-2497

☎ (626) 463-2121

📧 *Carl L. Herrmann III,
chairman*

✉ cherrmann@wncfirst.com

🌐 www.wncfirst.com

ZC STERLING CORP.

210 Interstate N. Pkwy., Atlanta, GA
30339

☎ (800) 962-9654

☎ (770) 690-8240

📧 *Wendy Barclay, director of
marketing*

✉ wendy.barclay@zcsterling.com

🌐 www.zcsterling.com

PRODUCTS & SERVICES

Audits

WNC First Insurance Services

Auto Collateral Tracking

AFR Services

American Modern Insurance

Assurant Specialty Property

Balboa Insurance Group

Financial Insurance Brokers

Kistler Financial Insurance Group

Southwest Business Corp.
WNC First Insurance Services

Claims Processing

American Modern Insurance

Assurant Specialty Property

Balboa Insurance Group

Financial Insurance Brokers

The First American Corp.

Kistler Financial Insurance Group

Proctor Financial Inc.

Southwest Business Corp.

Superior Home Services Inc.

WNC First Insurance Services

ZC Sterling Corp.

Commercial Building Insurance

AFR Services

American Modern Insurance

Crump Insurance Services Inc.

Financial Insurance Brokers

The First American Corp.

Insurance First

Proctor Financial Inc.

Spiro Risk Management Inc.

WNC First Insurance Services

Compliance

The First American Corp.

Old Republic National Title
Insurance Co.

Proctor Financial Inc.

ZC Sterling Corp.

Condominium Insurance

American Modern Insurance

Assurant Specialty Property

Crump Insurance Services Inc.

Financial Insurance Brokers

Insurance First

Kistler Financial Insurance Group

Proctor Financial Inc.

WNC First Insurance Services

ZC Sterling Corp.

Directors & Officers Insurance

American Modern Insurance

Bankers Insurance Service

Crump Insurance Services Inc.

Financial Insurance Brokers

Insurance First

Mortgage Banking Insurance

Group/JMB Ins.

Southwest Business Corp.

Spiro Risk Management Inc.

Earthquake Insurance

Assurant Specialty Property

Crump Insurance Services Inc.

Insurance First

Mortgage Banking Insurance

Group/JMB Ins.

Proctor Financial Inc.

Southwest Business Corp.
WNC First Insurance Services
ZC Sterling Corp.

Environmental Insurance

Crump Insurance Services Inc.

Financial Insurance Brokers

The First American Corp.

Insurance First

Kistler Financial Insurance Group

Proctor Financial Inc.

Environmental Determinations

The First American Corp.

Proctor Financial Inc.

Equity/Second Mortgage Insurance

AFR Services

American Modern Insurance

Assurant Specialty Property

Financial Insurance Brokers

Kistler Financial Insurance Group

Proctor Financial Inc.

Stewart Lender Services Inc.

WNC First Insurance Services

Errors & Omissions

Bankers Insurance Service

Crump Insurance Services Inc.

Financial Insurance Brokers

Insurance First

Mortgage Banking Insurance
Group/JMB Ins.

Proctor Financial Inc.

Southwest Business Corp.

Spiro Risk Management Inc.

ZC Sterling Corp.

Flood Certifications

AFR Services

Financial Insurance Brokers

The First American Corp.

FIS Flood

The Flood Insurance Agency

Kistler Financial Insurance Group

Nationwide Real Estate Tax
Service Inc.

Old Republic National Title
Insurance Co.

Proctor Financial Inc.

TransUnion Real Estate Services

WNC First Insurance Services

Flood Insurance

AFR Services

American Modern Insurance

Assurant Specialty Property

Crump Insurance Services Inc.

Financial Insurance Brokers

The First American Corp.

FIS Flood

The Flood Insurance Agency

Directory

OF INSURANCE: SERVICES, PRODUCTS & PROVIDERS

Insurance First
Kistler Financial Insurance Group
National Flood Insurance Program
Proctor Financial Inc.
Southwest Business Corp.
Spiro Risk Management Inc.
WNC First Insurance Services
ZC Sterling Corp.

Flood Zone Determinations

AFR Services
Financial Insurance Brokers
The First American Corp.
FIS Flood
The Flood Insurance Agency
Kistler Financial Insurance Group
Loan Protector Insurance Services
Nationwide Real Estate Tax
Service Inc.
Proctor Financial Inc.
Stewart Lender Services Inc.
TransUnion Real Estate Services
WNC First Insurance Services

Force-Placed Products

American Modern Insurance
Assurant Specialty Property
Balboa Insurance Group
Crump Insurance Services Inc.
Financial Insurance Brokers
FIS Flood
The Flood Insurance Agency
Kistler Financial Insurance Group
Loan Protector Insurance Services
Mortgage Banking Insurance
Group/JMB Ins.
Proctor Financial Inc.
Southwest Business Corp.
Spiro Risk Management Inc.
WNC First Insurance Services
ZC Sterling Corp.

Hazard Insurance

AFR Services
American Modern Insurance
Assurant Specialty Property
Balboa Insurance Group
Crump Insurance Services Inc.
Dimont & Associates
Financial Insurance Brokers
FIS Flood
Insurance First
Kistler Financial Insurance Group

Loan Protector Insurance Services
Proctor Financial Inc.
Southwest Business Corp.
Spiro Risk Management Inc.
Superior Home Services Inc.
WNC First Insurance Services
ZC Sterling Corp.

Homeowners Insurance

AFR Services
American Modern Insurance
Assurant Specialty Property
Balboa Insurance Group
Crump Insurance Services Inc.
Financial Insurance Brokers
Insurance First
Proctor Financial Inc.
Southwest Business Corp.
WNC First Insurance Services
ZC Sterling Corp.

Manufactured Housing Insurance

American Modern Insurance
Financial Insurance Brokers
Insurance First
Proctor Financial Inc.
WNC First Insurance Services
ZC Sterling Corp.

Mortgage Fraud

Bankers Insurance Service
The First American Corp.
Mortgage Banking Insurance
Group/JMB Ins.
Proctor Financial Inc.
TransUnion Real Estate Services

Mortgage Impairment

AFR Services
Bankers Insurance Service
Crump Insurance Services Inc.
Financial Insurance Brokers
Mortgage Banking Insurance
Group/JMB Ins.
Proctor Financial Inc.
Spiro Risk Management Inc.
WNC First Insurance Services

Mortgage Life

Financial Insurance Brokers
Kistler Financial Insurance Group
Proctor Financial Inc.

Outsourcing

AFR Services
American Modern Insurance
Assurant Specialty Property
Balboa Insurance Group
Financial Insurance Brokers
Kistler Financial Insurance Group
Loan Protector Insurance Services
Old Republic National Title
Insurance Co.

Proctor Financial Inc.
Superior Home Services Inc.
WNC First Insurance Services
ZC Sterling Corp.

Private Mortgage Insurance

Proctor Financial Inc.

Processing

Assurant Specialty Property
Financial Insurance Brokers
Kistler Financial Insurance Group
Proctor Financial Inc.
WNC First Insurance Services
ZC Sterling Corp.

REO Insurance

Assurant Specialty Property
Balboa Insurance Group
Crump Insurance Services Inc.
Financial Insurance Brokers
Kistler Financial Insurance Group
Old Republic National Title
Insurance Co.
Proctor Financial Inc.
Southwest Business Corp.
Spiro Risk Management Inc.
WNC First Insurance Services

Title Insurance

The First American Corp.
Proctor Financial Inc.
Stewart Lender Services Inc.
TransUnion Real Estate Services

Tracking

AFR Services
American Modern Insurance
Assurant Specialty Property
Balboa Insurance Group
Financial Insurance Brokers
FIS Flood
Kistler Financial Insurance Group
Loan Protector Insurance Services
Nationwide Real Estate Tax
Service Inc.
Old Republic National Title
Insurance Co.
Proctor Financial Inc.
Southwest Business Corp.
WNC First Insurance Services
ZC Sterling Corp.

Wind Insurance

AFR Services
Crump Insurance Services Inc.
Financial Insurance Brokers
Insurance First
Kistler Financial Insurance Group
Proctor Financial Inc.
WNC First Insurance Services
ZC Sterling Corp.