

# Whatever The Need, You Can Find The Answer Here!

*From servicing for non-conforming loans to such services as collections, subservicers will provide it.*

**T**his is Servicing Management's annual Directory of Subservicers. Listings are based on timely responses to a fax solicitation made by SM using its database of known providers.

#### BANK OF NEWPORT

P.O. Box 450, Newport, RI 02840;  
(800) 234-8586; fax (401) 841-0720.  
Contact: *Sally Parella Battison*.

E-mail: [sallyb@bankofnewport.com](mailto:sallyb@bankofnewport.com)

**Web site:** [www.bankofnewport.com](http://www.bankofnewport.com)

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; FHA; fixed rate; graduated payment; mortgage-backed securities; non-conforming; private investor; REO; step loans; VA; home equity. **Services Provided:** collections; default management; escrow administration; foreclosure management; investor reporting; loss mitigation; master servicing; payoff processing; private label; REO; special servicing; subservicing. **Investor Approvals:** Fannie Mae; FHA; Freddie Mac; housing authorities; private investors; VA.

#### CELINK

3900 Capital City Blvd., Lansing, MI 48906;  
(800) 761-0073; fax (517) 321-0260.  
Contact: *John LaRose*.

E-mail: [john@celink.com](mailto:john@celink.com)

**Types Of Loans Subserviced:** ARMs; conforming; consumer; conventional; FHA; fixed rate; mortgage-backed securities; non-conforming; non-performing; private investor; rehab; second mortgages; VA; 125% LTV; home equity; Title 1. **Services Provided:** collections; default management; escrow administration; foreclosure management; investor reporting; loss mitigation; online access; payoff processing; private label; REO; quality control; special servicing. **Investor Approvals:** conduits; Fannie Mae; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; Wall Street; VA; above average servicer rating by S&P



#### CENLAR FSB

425 Phillips Blvd., Ewing, NJ 08618; (609) 883-3900; (888) 782-7378; fax (609) 538-4024. Contact: *Robert P. Fortenbaugh*.

E-mail: [marketing@cenlar.com](mailto:marketing@cenlar.com)

**Web site:** [www.cenlar.com](http://www.cenlar.com)

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; co-ops; FHA; fixed rate; graduated payment; mortgage-backed securities; non-conforming; non-performing; private investor; REO; second mortgages; VA. **Services Provided:** ARM audits; bankruptcy administration; collections; default management; due diligence; EDI; escrow administration; foreclosure management; fraud prevention/recovery; investor reporting; loss mitigation; online access; payoff

processing; portfolio analysis; private label; REO; quality control; special servicing; specialized outsourcing. **Investor Approvals:** conduits; Fannie Mae; Farmer Mac; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; Wall Street; VA.

#### CIMMARRON MORTGAGE CO.

6310 I-55 North, Jackson, MS 39211; (601) 899-1500; fax (601) 899-1502.

Contact: *Paul Salvo, president*.

E-mail: [psalvo@ecimarron.com](mailto:psalvo@ecimarron.com)

**Web site:** [www.cimarronmortgage.com](http://www.cimarronmortgage.com)

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; FHA; fixed rate; graduated payment; manufactured housing; mortgage-backed securities; non-conforming; private investor; second mortgages; subprime credit; VA. **Services Provided:** bankruptcy administration; collections; default management; escrow administration; foreclosure management; investor reporting; payoff processing; private label. **Investor Approvals:** Fannie Mae; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors.

#### COUNTRYWIDE HOME LOANS

400 Countrywide Way, Simi Valley, CA 93065;  
(800) 293-0780; fax (805) 578-6177.

Contact: *Tal Ross, vice president, sales and marketing*.

E-mail: [subservicing@countrywide.com](mailto:subservicing@countrywide.com)

**Web site:**

[www.subservicing.countrywide.com](http://www.subservicing.countrywide.com)

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; FHA; fixed rate; graduated payment; manufactured housing; mortgage-backed securities; non-conforming; non-performing; private investor; rehab; REO; second mortgages; step loans; subprime credit; VA; 125% LTV; home equity; Title 1. **Services Provided:** ARM audits; asset liquidation; bankruptcy administration; certifications/recerts; collections; default management; EDI; escrow administration; foreclosure management; investor reporting; loss mitigation; master servicing; online access; payoff processing; portfolio analysis; private label; REO; quality control; special servicing; specialized outsourcing; back-up. **Investor Approvals:** conduits; Fannie Mae; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; Wall Street; VA.



#### ESSEX HOME MORTGAGE SERVICING CORP.

9 Interstate Corporate Cepter, Norfolk, VA 23502; (800) 274-9900; fax (336) 812-8895.  
Contact: *Greg Harney*.

E-mail: [gharney@picusnet.com](mailto:gharney@picusnet.com)

**Web site:** [www.essexbancorp.com](http://www.essexbancorp.com)

**Types Of Loans Subserviced:** FHLB'S MPF Program, loans sold service released.

**Services Provided:** bankruptcy administration; collections; default management; escrow administration; foreclosure management; investor reporting; loss mitigation; online access; payoff processing; portfolio analysis; private label; REO; interim servicing. **Investor Approvals:** conduits; Fannie Mae; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; VA; FHLB.

#### FAIRBANKS CAPITAL CORP.

3815 S.W. Temple, Salt Lake City, UT 84115;  
(801) 293-3883; fax (801) 293-2688.

Contact: *Janessa Wright*.

E-mail: [janessaw@fairbankscapital.com](mailto:janessaw@fairbankscapital.com)

**Web site:** [www.fairbankscapital.com](http://www.fairbankscapital.com)

**Types Of Loans Subserviced:** ARMs; balloons; FHA; fixed rate; mortgage-backed securities; non-conforming; non-performing; private investor; REO; second mortgages; subprime credit; VA; 125% LTV; home equity. **Services Provided:** asset liquidation; bankruptcy administration; default management; foreclosure management; loss mitigation; private label; REO; special servicing. **Investor Approvals:** Fannie Mae; Freddie Mac; private investors; Wall Street.

#### GMAC COMMERCIAL MORTGAGE CORP.

200 Witmer Rd., Horsham, PA 19044;  
(215) 328-GMAC; fax (215) 328-1976.

Contact: *Michael Lipson, executive vice president*.

**Web site:** [www.gmaccm.com](http://www.gmaccm.com)

**Types Of Loans Subserviced:** ARMs; balloons; commercial MBS; conventional; FHA; fixed rate; multifamily; private investor. **Services Provided:** document custody; master servicing; special servicing. **Investor Approvals:** conduits; Fannie Mae; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; Wall Street; life insurance companies.

#### GRAYSTONE MORTGAGE CORP.

142 North Rd., Sudbury, MA 01776;  
(978) 371-0500; fax (978) 371-5491.

Contact: *David Miner, vice president, marketing*.

E-mail: [dminer@gmc-mtg.com](mailto:dminer@gmc-mtg.com)

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; FHA; fixed rate; graduated payment; manufactured housing; mortgage-backed securities; non-conforming; private investor; rehab; second mortgages; step loans; VA. **Services Provided:** bankruptcy administration; collections; default management; due diligence; EDI; escrow administration; foreclosure management; investor reporting; loss mitigation; master servicing; online access; payoff processing; portfolio analysis; private label; REO; specialized outsourcing.

**Investor Approvals:** Fannie Mae; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; VA.

#### GREYSTONE SERVICING CORP. INC.

419 Belle Air Lane, Warrenton, VA 20186;  
(540) 341-2100; fax (540) 341-2121.

Contact: *Mary Lenser*.

E-mail: [financing@greystoneusa.com](mailto:financing@greystoneusa.com)

**Web site:** [www.greyco.com](http://www.greyco.com)

**Types Of Loans Subserviced:** ARMs; balloons; commercial; commercial MBS; conventional; co-ops; FHA; fixed rate; mortgage-backed securities; multifamily; non-conforming; non-performing; private investor; rehab; second mortgages. **Services Provided:** bankruptcy administration; collections; default management; due diligence; EDI; escrow administration; foreclosure management; investor reporting; loss mitigation; master servicing; online access; payoff processing; portfolio analysis; REO; special servicing; specialized outsourcing. **Investor Approvals:** Fannie Mae; FHA; Ginnie Mae; housing authorities; private investors; Wall Street.

#### JANECKA ENTERPRISES

869 West Buena, Ste. 516, Chicago, IL 60613; (773) 793-1050.

Contact: *Greg Janecka, business development manager*.

E-mail: [greg.janecka@mortgagesubservicing.com](mailto:greg.janecka@mortgagesubservicing.com)

**Web site:** [www.mortgagesubservicing.com](http://www.mortgagesubservicing.com)

**Services Provided:** Online educational resource on Mortgage Subservicing.

#### MASTER FINANCIAL INC.

333 So. Anita, Ste. 150, Orange, CA 92868;  
(714) 456-1000; fax (714) 456-1169.

Contact: *Alice Sorenson, vice president*.

E-mail: [asorenson@mfinet.com](mailto:asorenson@mfinet.com)

**Web site:**

[www.mfiservice.com](http://www.mfiservice.com) or

[www.mfiloans.com](http://www.mfiloans.com)

**Types Of Loans Subserviced:** ARMs; balloons; conforming; consumer; conventional; FHA; fixed rate; mortgage-backed securities; private investor; REO; second mortgages; subprime credit; 125% LTV; home equity; Title 1. **Services Provided:** ARM audits; bankruptcy administration; collections; default management; due diligence; escrow administration; foreclosure management; fraud prevention/recovery; investor reporting; loss mitigation; master servicing; online access; payoff processing; portfolio analysis; private label; REO; quality control; special servicing. **Investor Approvals:** Fannie Mae; FHA; Ginnie Mae; private investors; Wall Street; VA.

#### MCCAUGHAN MORTGAGE CO. INC.

1320 S. Dixie Hwy., Ste. 950, Coral Gables, FL 33146; (305) 665-9100; fax (305) 665-9100. Contact: *Roger Van Hoff*.

*executive vice president.*

E-mail: vanhff\_r@bellsouth.net

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; FHA; fixed rate; mortgage-backed securities; multifamily; non-conforming; private investor; VA.

**Services Provided:** collections; default management; escrow administration; foreclosure management; investor reporting; loss mitigation; master servicing; payoff processing; private label; special servicing.

**Investor Approvals:** conduits; Fannie Mae; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; VA.

#### MIDWEST LOAN SERVICES INC.

616 Shelden Ave., Houghton, MI 49931; (906) 487-5870; fax (906) 487-5869.

Contact: *Susan Serafini*,

*senior loan administration associates.*

E-mail: mlsloan@up.net

**Web site:** [www.subservicer.com](http://www.subservicer.com)

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; co-ops; FHA; fixed rate; graduated payment; manufactured housing; mortgage-backed securities; non-conforming; non-performing; private investor; REO; second mortgages; subprime credit; VA; Title 1. **Services Provided:** collections; due diligence; escrow administration; foreclosure management; investor reporting; loss mitigation; master servicing; online access; private label; quality control; special servicing; specialized outsourcing. **Investor Approvals:** Fannie Mae; Freddie Mac; Ginnie Mae; housing authorities; private investors.

#### MULTI FINANCIAL SERVICES CO. INC.

2580 Care Dr., Ste. 2, Tallahassee, FL 32308; (800) 326-4112; fax (850) 656-3655.

Contact: *Don Wallace*, sales manager.

E-mail: donw@thetrakker.com

**Web site:** [www.thetrakker.com](http://www.thetrakker.com)

**Types Of Loans Subserviced:** Balloons; commercial MBS; consumer; conventional; FHA; fixed rate; graduated payment; manufactured housing; mobile home; multifamily; non-conforming; rehab; second mortgage; VA; home equity; Title 1; government affordable housing programs. **Services Provided:** Collections; EDI; escrow administration; investor reporting; payoff processing; portfolio analysis; special servicing.



#### OCWEN FINANCIAL CORP.

1675 Palm Beach Lakes Blvd., West Palm Beach, FL 33401; (561) 682-8612;

fax (516) 682-8166. Contact: *Michael Short*, vice president, business development.

**Web site:** [www.ocwen.com](http://www.ocwen.com)

**Types Of Loans Subserviced:** ARMs; balloons; commercial; conforming; conventional; fixed rate; mortgage-backed securities; multifamily; non-performing; REO; second mortgages; subprime credit; 125% LTV.

**Services Provided:** default management; foreclosure management; investor reporting; loss mitigation; REO; special servicing; specialized outsourcing.



#### OPTION ONE MORTGAGE CORP.

3 Ada, Irvine, CA 92618; (800) 704-0800 x8460; fax (949) 790-8517.

Contact: *Fabiola Camperi*, vice president, technical servicing.

E-mail: fabiola.camperi@oomc.com

**Web site:** [www.optiononemortgage.com](http://www.optiononemortgage.com)

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; fixed rate; manufactured housing; mortgage-backed securities; non-conforming; non-performing; private investor; REO; second mortgages; subprime credit. **Services Provided:** ARM audits; asset liquidation; bankruptcy administration; certifications/recerts; collections; default management; document custody; EDI; escrow administration; foreclosure management; fraud prevention/recovery; investor reporting; loss mitigation; online access; payoff processing; portfolio analysis; REO; special servicing. **Investor Approvals:** conduits; Freddie Mac; private investors; Wall Street.

#### PRENOVOST, NORMANDIN, BERGH & DAWE

2020 East First St., Ste. 500, Santa Ana, CA 92705; (714) 547-2444; fax (714) 835-2889.

Contact: *Bonnie Perry-Martinez*, director of business development.

E-mail: bmarinez@pnbd.com

**Web site:** [www.pnbd.com](http://www.pnbd.com)

**Types Of Loans Subserviced:** ARMs; commercial; consumer; conventional; FHA; fixed rate; manufactured housing; non-performing; second mortgages; subprime credit; VA; 125% LTV; home equity; Title 1. **Services Provided:** bankruptcy administration; collections; default management; due diligence; foreclosure management; loss mitigation; special servicing; specialized outsourcing. **Investor Approvals:** Fannie Mae; FHA; Freddie Mac; private investors; VA.

#### WILSHIRE CREDIT CORP.

1776 S.W. Madison St., Portland, OR 97205; (503) 952-7351; fax (503) 525-7229.

Contact: *Jay Memmott*,

*chief executive officer.*

E-mail: memmott@wfsg.com

**Web site:** [www.wfsg.com](http://www.wfsg.com)

**Types Of Loans Subserviced:** ARMs; balloons; commercial; conforming; consumer; conventional; FHA; fixed rate; manufactured housing; mortgage-backed securities; multifamily; non-conforming; non-performing; private investor; REO; second mortgages; subprime credit; VA; 125% LTV; home equity; Title 1. **Services Provided:** asset liquidation; bankruptcy administration; collections; default management; escrow administration; foreclosure management; investor reporting; loss mitigation; master servicing; portfolio analysis; REO; special servicing. **Investor Approvals:** conduits; Fannie Mae; FHA; Freddie Mac; Ginnie Mae; private investors; Wall Street; VA.