

# Pinpoint The Right Subservicer, Here At Your Fingertips

*This annual directory will help your company choose the subservicer that is best suited to handle your loans.*

**F**ind out how subservicers can help you by reading our annual Directory of Subservicers, which lists the types of loans administered, services provided, and investor approvals, as well as contact information. Subservicers interested in being included in future directories can call (800) 325-6745.

## AMERINATIONAL COMMUNITY SERVICES INC.

8121 E. Florence Ave., Downey, CA 90240  
 ☎ (562) 927-6686  
 📠 (562) 927-2362  
 📧 *Tim O'Malley, senior vice president, sales and marketing*  
 ✉ info@amerinational.net  
 🌐 www.amerinational.net

**Types Of Loans Subserviced:** conforming; conventional; fixed rate; mortgage-backed securities; multifamily; private investor; rehab; second mortgages; down payment assistance, deferred loans. **Services Provided:** bankruptcy administration; collections; default management; due diligence; escrow administration; foreclosure management; investor reporting; loss mitigation; master servicing; online access; payoff processing; portfolio analysis; special servicing; specialized outsourcing; subordinations, income verifications. **Investor Approvals:** Fannie Mae; FHA; Freddie Mac; housing authorities; VA; guaranteed rural housing.

## BANKNEWPORT

500 W. Main Rd., Middletown, RI 02842  
 ☎ (800) 234-8586  
 📠 (401) 841-0720  
 📧 *Sally Battison, vice president*  
 ✉ sally.battison@banknewport.com  
 🌐 www.banknewport.com

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; fixed rate; graduated payment; mortgage-backed securities; private investor; second mortgages; step loans; home equity. **Services Provided:** collections; default management; EDI; escrow administration; investor reporting; loss mitigation; master servicing; payoff

processing; private label. **Investor Approvals:** Fannie Mae; FHA; Freddie Mac; housing authorities; private investors; VA.

## BSI FINANCIAL SERVICES

9901 E. Valley Ranch Pkwy., Ste. 2000, Irving, TX 75063  
 ☎ (972) 746-2037  
 📠 (270) 423-8169  
 📧 *Gagan Sharma, president and chief executive officer*  
 ✉ gagan@bsifinancial.com  
 🌐 www.bsifinancial.com

**Types Of Loans Subserviced:** ARMs; balloons; conforming; consumer; conventional; co-ops; FHA; fixed rate; graduated payment; manufactured housing; nonconforming; nonperforming; private investor; REO; second mortgages; step loans; subprime; VA; 125% LTV; home equity; title 1; option ARMs. **Services Provided:** ARM audits; bankruptcy administration; collections; default management; due diligence; escrow administration; foreclosure management; fraud prevention/recovery; investor reporting; loss mitigation; online access; payoff processing; portfolio analysis; private label; REO; quality control; special servicing; specialized outsourcing; global outsourcing. **Investor Approvals:** conduits; Fannie Mae; FHA; Freddie Mac; Ginnie Mae; private investors; Wall Street; VA.

mortgage-backed securities; nonconforming; private investor; rehab; reverse mortgages; second mortgages; subprime; 125% LTV; home equity; title 1. **Services Provided:** ARM audits; bankruptcy administration; collections; default management; document custody; EDI; escrow administration; foreclosure management; investor reporting; loss mitigation; payoff processing; private label; REO; special servicing. **Investor Approvals:** conduits; Fannie Mae; FHA; Freddie Mac; housing authorities; private investors.



## CENLAR FSB

425 Phillips Blvd., Ewing, NJ 08618  
 ☎ (888) 782-7378  
 📠 (609) 538-4024  
 📧 *David J. Miller Jr., senior vice president*  
 ✉ marketing@cenlar.com  
 🌐 www.cenlar.com

**Types Of Loans Subserviced:** ARMs; balloons; commercial; conforming; consumer; conventional; co-ops; FHA; fixed rate; graduated payment; mortgage-backed securities; multifamily; nonconforming; nonperforming; private investor; rehab; REO; second mortgages; step loans; subprime; 125% LTV; home equity; title 1; Option ARMs; interest only, daily simple interest. **Services Provided:** bankruptcy administration; collections; default management; due diligence; escrow administration; foreclosure management; investor reporting; loss mitigation; online access; payoff processing; private label; REO; quality control; special servicing; specialized outsourcing. **Investor Approvals:** conduits; Fannie Mae; Farmer Mac; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; Wall Street; VA; REITS, Rating agencies.



## CELINK

3900 Capital City Blvd., Lansing, MI 48906  
 ☎ (517) 321-9002  
 📠 (517) 321-0260  
 📧 *John LaRose, chief executive officer*  
 ✉ john@celink.com  
 🌐 www.celink.com

**Types Of Loans Subserviced:** ARMs; balloons; conforming; consumer; conventional; FHA; fixed rate; manufactured housing;

## CIMARRON MORTGAGE CO.

6310 Ridgewood Rd., Jackson, MS 39211

☎ (601) 899-1500  
 ☎ (601) 899-1521  
 † Paul Salvo, president  
 ✉ psalvo@ecimarron.com  
 🌐 www.cimarronmortgage.com

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; FHA; fixed rate; manufactured housing; mortgage-backed securities; nonconforming; nonperforming; private investor; second mortgages; subprime; VA. **Services Provided:** bankruptcy administration; collections; default management; escrow administration; foreclosure management; investor reporting; loss mitigation; payoff processing. **Investor Approvals:** Fannie Mae; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; VA.

## COUNTRYWIDE

2380 Performance Dr., Bldg. C,  
 Mailstop: RGV-C2-31, Richardson,  
 TX 75082  
 ☎ (800) 293-0780  
 ☎ (972) 498-5910  
 † Kevin Quinn, first vice president,  
 business development  
 ✉ kevin\_quinn@countrywide.com  
 🌐 www.subservicing.countrywide.com

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; FHA; fixed rate; graduated payment; manufactured housing; mortgage-backed securities; nonconforming; nonperforming; private investor; REO; reverse mortgages; second mortgages; subprime; VA; 125% LTV; home equity; title 1; option ARMs. **Services Provided:** ARM audits; asset liquidation; bankruptcy administration; collections; default management; document custody; due diligence; EDI; escrow administration; foreclosure management; fraud prevention/recovery; investor reporting; loss mitigation; master servicing; online access; payoff processing; portfolio analysis; private label; REO; quality control; special servicing.

## DOVENMUEHLE MORTGAGE INC.

1 Corporate Dr., Ste. 360, Lake Zurich, IL 60047  
 ☎ (847) 550-7550  
 ☎ (847) 550-7405  
 † David Allison, senior vice president

✉ david.allison@dmicorp.com  
 🌐 www.dovenmuehle.com

**Types Of Loans Subserviced:** ARMs; balloons; commercial; commercial MBS; conforming; consumer; conventional; co-ops; FHA; fixed rate; graduated payment; manufactured housing; mortgage-backed securities; multifamily; nonconforming; nonperforming; private investor; rehab; REO; reverse mortgages; second mortgages; step loans; subprime; VA; 125% LTV; home equity; title 1; option ARMs; Construction. **Services Provided:** ARM audits; asset liquidation; bankruptcy administration; collections; default management; due diligence; EDI; escrow administration; foreclosure management; investor reporting; loss mitigation; master servicing; online access; payoff processing; private label; REO; quality control; special servicing; specialized outsourcing. **Investor Approvals:** conduits; Fannie Mae; Farmer Mac; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; Wall Street; VA.

## EVERHOME MORTGAGE CO.

8100 Nations Way, Jacksonville, FL 32256  
 ☎ (904) 281-6241  
 ☎ (904) 470-2877  
 † Carolyn Cragg, senior vice president  
 ✉ carolyn.cragg@everhomemortgage.com  
 🌐 www.everbank.com

**Types Of Loans Subserviced:** ARMs; balloons; commercial; commercial MBS; conforming; conventional; co-ops; FHA; fixed rate; graduated payment; manufactured housing; mortgage-backed securities; multifamily; nonconforming; nonperforming; private investor; rehab; REO; second mortgages; step loans; subprime; VA; 125% LTV; home equity; title 1; option ARMs. **Services Provided:** ARM audits; asset liquidation; bankruptcy administration; certifications/recerts; collections; default management; document custody; due diligence; escrow administration; foreclosure management; investor reporting; loss mitigation; online access; payoff processing; portfolio analysis; private label; REO; quality control; special servicing; specialized outsourcing. **Investor Approvals:** Fannie Mae; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; Wall Street; VA.

## GMAC Mortgage

Subservicing

### GMAC MORTGAGE SUBSERVICING

3451 Hammond Ave., Waterloo, IA 50702  
 ☎ (877) 300-4622  
 ☎ (319) 236-5175  
 † Tom Donatacci, senior vice president  
 ✉ solutions@gmacm.com  
 🌐 www.gmacsolutions.com

**Types Of Loans Subserviced:** ARMs; balloons; conforming; consumer; conventional; co-ops; FHA; fixed rate; graduated payment; mortgage-backed securities; multifamily; nonconforming; nonperforming; private investor; rehab; REO; second mortgages; step loans; subprime; VA; 125% LTV; home equity; option ARMs. **Services Provided:** ARM audits; asset liquidation; bankruptcy administration; certifications/recerts; collections; default management; document custody; due diligence; EDI; escrow administration; foreclosure management; fraud prevention/recovery; investor reporting; loss mitigation; master servicing; online access; payoff processing; private label; REO; special servicing. **Investor Approvals:** conduits; Fannie Mae; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; Wall Street; VA.

### GRAYSTONE MORTGAGE

142 North Rd., Sudbury, MA 01776  
 ☎ (978) 402-0225  
 ☎ (978) 371-5971  
 † David Miner, executive vice president  
 ✉ dminer@gmc-mtg.com  
 🌐 www.gmc-mtg.com

**Types Of Loans Subserviced:** ARMs; balloons; commercial; conforming; consumer; conventional; co-ops; FHA; fixed rate; graduated payment; manufactured housing; mortgage-backed securities; multifamily; nonconforming; nonperforming; private investor; rehab; REO; second mortgages; step loans; subprime; VA; 125% LTV; home equity; option ARMs. **Services Provided:** ARM audits; bankruptcy administration; collections; default management; due diligence; EDI; escrow administration; foreclosure management; fraud prevention/recovery; investor reporting;

loss mitigation; master servicing; online access; payoff processing; portfolio analysis; private label; REO; quality control; special servicing; specialized outsourcing.

**Investor Approvals:** conduits; Fannie Mae; Farmer Mac; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; Wall Street; VA; Federal Bank (MPF, MPP), Charlie Mac.

## LOANCARE SERVICING CENTER INC./DBA LANDAMERICA

9 Interstate Corporate Center,  
Norfolk, VA 27265

☎ (800) 274-9900

☎ (336) 812-8895

👤 *Greg Harney, vice president*

✉ harneyg@loancare.net

🌐 www.loancareservicing.com

**Types Of Loans Subserviced:** ARMs; balloons; commercial; conforming; consumer; conventional; co-ops; FHA; fixed rate; graduated payment; manufactured housing; mortgage-backed securities; multifamily; nonconforming; nonperforming; private investor; rehab; REO; subprime; VA; 125% LTV; home equity; title 1; option ARMs.

**Services Provided:** asset liquidation; bankruptcy administration; collections; default management; due diligence; EDI; escrow administration; foreclosure management; investor reporting; loss mitigation; online access; payoff processing; private label; REO; quality control; special servicing; specialized outsourcing; Unbundled Services.  
**Investor Approvals:** conduits; Fannie Mae; FHA; Freddie Mac; Ginnie Mae; private investors; Wall Street; VA.

## MCAP SERVICE CORP.

200 King St. W., Ste. 400, Toronto, ON,  
Canada, M5H 3T4

☎ (416) 591-2477

☎ (416) 646-0065

👤 *Jack Shapiro, vice president, marketing and communication*

✉ jack.shapiro@mcap.com

🌐 www.mcap.com

**Types Of Loans Subserviced:** ARMs; balloons; commercial; commercial MBS; conforming; consumer; conventional; fixed rate; mortgage-backed securities; multifamily; nonperforming; private investor; subprime; home equity; Canadian mortgage only.

**Services Provided:** collections; default

management; escrow administration; investor reporting; master servicing; online access; payoff processing; private label; specialized outsourcing. **Investor Approvals:** conduits; private investors; institutional.

## MIDLAND LOAN SERVICES INC.

10851 Mastin Blvd., Ste. 300,  
Overland Park, KS 66210

☎ (913) 253-9000

☎ (913) 253-9733

👤 *Timothy A. Mazzetti, executive vice president*

✉ tmazzetti@midlandls.com

🌐 www.midlandls.com

**Types Of Loans Subserviced:** ARMs; balloons; commercial; commercial MBS; conventional; FHA; fixed rate; manufactured housing; multifamily; nonperforming; private investor; REO. **Services Provided:** ARM audits; asset liquidation; collections; default management; due diligence; escrow administration; foreclosure management; fraud prevention/recovery; investor reporting; loss mitigation; master servicing; online access; payoff processing; portfolio analysis; private label; REO; quality control; special servicing; technology solutions. **Investor Approvals:** conduits; Fannie Mae; FHA; Freddie Mac; Ginnie Mae; private investors; Wall Street.

## MULTI-FINANCIAL SERVICES CO. INC.

2580 Care Dr., Tallahassee, FL 32308

☎ (800) 326-4112

☎ (850) 656-3655

👤 *Terry Ryan, president*

✉ sales@thetrakker.com

🌐 www.multi-fin.com

**Services Provided:** collections; escrow administration; investor reporting; master servicing; online access; payoff processing; special servicing.

## OCWEN FINANCIAL CORP.

1661 Worthington, Ste. 100,  
West Palm Beach, FL 33409

☎ (561) 682-8000

☎ (561) 682-8000

👤 *Mark Manhart, director, business development*

✉ businessdevelopment@ocwen.com

🌐 www.ocwenbusiness.com

**Types Of Loans Subserviced:** ARMs; balloons; commercial; commercial MBS; conforming; consumer; conventional; co-ops;

fixed rate; graduated payment; manufactured housing; mortgage-backed securities; multifamily; nonconforming; nonperforming; private investor; REO; second mortgages; subprime; VA; 125% LTV; title 1; option ARMs. **Services Provided:** asset liquidation; bankruptcy administration; collections; default management; due diligence; escrow administration; foreclosure management; investor reporting; loss mitigation; online access; payoff processing; portfolio analysis; REO; quality control; special servicing; specialized outsourcing. **Investor Approvals:** conduits; Fannie Mae; FHA; Freddie Mac; private investors; Wall Street; VA.



## OPTION ONE MORTGAGE

### OPTION ONE MORTGAGE CORP.

6501 Irvine Center Dr., Irvine, CA 92618

☎ (800) 704-0800

☎ (949) 784-6139

👤 *Dean Henrick, director*

✉ dean.henrick@oomc.com

🌐 www.optiononesubservicing.com

**Types Of Loans Subserviced:** ARMs; balloons; conventional; fixed rate; graduated payment; manufactured housing; mortgage-backed securities; multifamily; nonconforming; nonperforming; private investor; REO; second mortgages; step loans; subprime; 125% LTV; home equity.

**Services Provided:** ARM audits; asset liquidation; bankruptcy administration; certifications/recerts; collections; default management; due diligence; EDI; escrow administration; foreclosure management; fraud prevention/recovery; investor reporting; loss mitigation; master servicing; online access; payoff processing; portfolio analysis; REO; quality control; special servicing. **Investor Approvals:** conduits; Fannie Mae; FHA; Freddie Mac; private investors; Wall Street.

### SELECT PORTFOLIO SERVICING INC.

3815 S. W. Temple, Salt Lake City, UT 84115

☎ (801) 293-2546

☎ (801) 293-3951

† *Lester Cheng, senior vice president, business development*

✉ [lester.cheng@spservicing.com](mailto:lester.cheng@spservicing.com)

🌐 [www.spservicing.com](http://www.spservicing.com)

**Types Of Loans Subserviced:** ARMs; balloons; fixed rate; mortgage-backed securities; nonconforming; nonperforming; REO; subprime. **Services Provided:** ARM audits; asset liquidation; bankruptcy administration; collections; default management; due diligence; escrow administration; foreclosure management; fraud prevention/recovery; investor reporting; loss mitigation; master servicing; online access; payoff processing;

REO; quality control; special servicing; specialized outsourcing. **Investor Approvals:** conduits; Fannie Mae; FHA; Freddie Mac; Wall Street.

#### UNIVERSAL SERVICING INC.

30 Christian Ln., Ste. 207, Newington, CT 06111

☎ (866) 280-3037

📠 (860) 667-0162

† *Michael N. Emmanuel, president, chief executive officer*

✉ [sales@univserv.com](mailto:sales@univserv.com)

🌐 [www.univserv.com](http://www.univserv.com)

**Types Of Loans Subserviced:** ARMs; balloons; conforming; consumer; conventional; fixed rate; nonconforming; nonperforming; private investor; REO; second mortgages; subprime; 125% LTV; home equity. **Services Provided:** bankruptcy administration; collections; default management; due diligence; escrow administration; foreclosure management; investor reporting; loss mitigation; payoff processing; private label; REO; special servicing; specialized outsourcing. **Investor Approvals:** private investors.

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