

# The Single Resource For Servicing Assistance

*Our annual Directory of Subservicers might be especially helpful this year, as servicing portfolios balloon and the loans within them get more tricky.*

#### Amerinational Community Services Inc.

3700 Koppers St., Ste. 420, Baltimore, MD 21227

☎ (866) 298-5200

☎ (410) 644-3906

👤 *Tim O'Malley, senior vice president, sales and marketing*

✉ tomalley@amerinational.net

🌐 www.amerinational.net

**Types Of Loans Subserviced:** ARMs; balloons; commercial; conforming; conventional; fixed rate; mortgage-backed securities; multifamily; non-conforming; private investor; rehab; second mortgages. **Services Provided:** bankruptcy administration; certifications/recerts; collections; default management; escrow administration; foreclosure management; investor reporting; loss mitigation; master servicing; online access; payoff processing; special servicing; specialized outsourcing. **Investor Approvals:** Fannie Mae; FHA; Freddie Mac; housing authorities; private investors; VA; Rural Development.

#### BankNewport

P.O. Box 450, Newport, RI 02840

☎ (800) 234-8586

☎ (401) 845-6518

👤 *Sally Battison, vice president, servicing*

✉ sally.battison@banknewport.com

🌐 www.banknewport.com

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; FHA; fixed rate; graduated payment; private investor; VA. **Services Provided:** collections; default management; escrow administration; investor reporting; loss mitigation; master servicing; payoff processing; private label. **Investor Approvals:** Fannie Mae; FHA; Freddie Mac; housing authorities; private investors; VA.

#### BSI Financial Services

9901 E. Valley Ranch Pkwy., Ste. 2000, Irving, TX 75063

☎ (972) 746-2037

☎ (972) 692-7083

👤 *Gagan Sharma, president*

✉ gagan@bsifinancial.com

🌐 www.bsifinancial.com

**Types Of Loans Subserviced:** ARMs; balloons; conforming; consumer; conventional; co-ops; FHA; fixed rate; graduated payment; manufactured housing; non-conforming; non-performing; private investor; rehab; REO; second mortgages; step loans; subprime; VA; 125% LTV; home equity; title 1; option ARMs. **Services Provided:** ARM audits; asset liquidation; bankruptcy administration; certifications/recerts; collections; default management; due diligence; EDI; escrow administration; foreclosure management; fraud prevention/recovery; investor reporting; loss mitigation; online access; payoff processing; portfolio analysis; private label; REO; quality control; special servicing; specialized outsourcing. **Investor Approvals:** Fannie Mae; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; Wall Street; VA.



#### Celink

3900 Capital City Blvd., Lansing, MI 48906

☎ (517) 321-9002

☎ (517) 321-0260

👤 *John LaRose, chief executive officer*

✉ john@celink.com

🌐 www.celink.com

**Types Of Loans Subserviced:** conforming; conventional; FHA; fixed rate; private investor; reverse mortgages; second mortgages; title 1. **Services Provided:** bankruptcy administration; collections; default management; escrow administration; foreclosure management; investor reporting; loss mitigation; payoff processing; private label. **Investor Approvals:** Fannie Mae; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; Wall Street.



#### Cenlar FSB

425 Phillips Blvd., Ewing, NJ 08618

☎ (888) 782-7378

☎ (609) 538-4024

👤 *David J. Miller Jr., senior vice president*

✉ marketing@cenlar.com

🌐 www.cenlar.com

**Types Of Loans Subserviced:** ARMs; balloons; commercial; conforming; consumer; conventional; co-ops; FHA; fixed rate; graduated payment; mortgage-backed securities; multifamily; non-conforming; non-performing; private investor; rehab; REO; reverse mortgages; second mortgages; step loans; subprime; VA; home equity; title 1; option ARMs; int. only; daily simple int. **Services Provided:** bankruptcy administration; collections; default management; due diligence; escrow administration; foreclosure management; investor reporting; loss mitigation; online access; payoff processing; portfolio analysis; private label; REO; quality control; special servicing; specialized outsourcing. **Investor Approvals:** conduits; Fannie Mae; Farmer Mac; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; Wall Street; VA; REITS; rating agencies.

#### Cimarron Mortgage Co.

6310 Ridgewood Rd., Jackson, MS 39211

☎ (601) 899-1500

☎ (601) 899-1521

👤 *Paul J. Salvo, president*

✉ psalvo@ecimarron.com

🌐 www.cimarronmortgage.com

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; FHA; fixed rate; graduated payment; manufactured housing; mortgage-backed securities; multifamily; non-conforming; private investor; second mortgages; VA. **Services Provided:** bankruptcy administration; collections; default management; escrow administration;

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tion; foreclosure management; investor reporting; loss mitigation; payoff processing. **Investor Approvals:** Fannie Mae; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; VA.

### Countrywide Home Loans

7105 Corporate Dr., Plano, TX 75024

☎ (800) 293-0780

☎ (972) 608-1267

👤 *Kevin Quinn, first vice president, national sales manager*

✉ countrywide\_subservicing@countrywide.com

🌐 www.subservicing.countrywide.com

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; FHA; fixed rate; graduated payment; mortgage-backed securities; non-conforming; non-performing; private investor; rehab; REO; second mortgages; step loans; subprime; VA; 125% LTV; home equity; title 1; option ARMs. **Services Provided:** ARM audits; asset liquidation; bankruptcy administration; collections; default management; document custody; EDI; escrow administration; foreclosure management; investor reporting; loss mitigation; master servicing; online access; payoff processing; private label; REO; quality control; special servicing. **Investor Approvals:** conduits; Fannie Mae; FHA; Freddie Mac; Ginnie Mae; private investors; Wall Street; VA.

### Dovenmuehle Mortgage Inc.

1 Corporate Dr., Ste. 360, Lake Zurich, IL 60047

☎ (847) 550-7550

☎ (847) 550-7405

👤 *David Allison, senior vice president*

✉ david.allison@dmicorp.com

🌐 www.dovenmuehle.com

**Types Of Loans Subserviced:** ARMs; balloons; commercial; commercial MBS; conforming; conventional; co-ops; FHA; fixed rate; graduated payment; manufactured housing; mortgage-backed securities; multifamily; non-conforming; non-performing; private investor; rehab; REO; reverse mortgages; second mortgages; step loans; subprime; VA; 125% LTV; home equity; title 1; option ARMs. **Services Provided:** ARM audits; asset liquidation; bankruptcy administration; collections; default management; EDI; escrow administration; foreclosure management; investor reporting; loss mitigation; master servicing; online access; payoff processing; private label; REO; special servicing. **Investor Approvals:** conduits; Fannie Mae; Farmer Mac; FHA; Freddie

Mac; Ginnie Mae; housing authorities; private investors; Wall Street; VA.

### FCI Lender Services Inc.

8180 E. Kaiser Blvd., Anaheim Hills, CA 92808

☎ (800) 931-2424

☎ (714) 282-2425

👤 *Gordon Albrecht, executive vice president*

✉ info@trustfci.com

🌐 www.trustfci.com

**Types Of Loans Subserviced:** ARMs; balloons; commercial; conforming; consumer; conventional; fixed rate; manufactured housing; multifamily; non-conforming; non-performing; private investor; rehab; REO; reverse mortgages; second mortgages; step loans; subprime; 125% LTV; home equity; option ARMs. **Services Provided:** asset liquidation; collections; default management; due diligence; EDI; foreclosure management; loss mitigation; online access; payoff processing; portfolio analysis; private label; REO; special servicing; specialized outsourcing. **Investor Approvals:** private investors.

### Graystone Solutions Inc.

142 North Rd., Sudbury, MA 01776

☎ (978) 402-0225

☎ (978) 371-5971

👤 *David Miner, executive vice president*

✉ dminer@graystonesolutions.com

🌐 www.graystonesolutions.com

**Types Of Loans Subserviced:** ARMs; balloons; conforming; consumer; conventional; co-ops; FHA; fixed rate; graduated payment; manufactured housing; mortgage-backed securities; multifamily; non-conforming; non-performing; private investor; rehab; REO; second mortgages; step loans; subprime; VA; 125% LTV; home equity; title 1; option ARMs. **Services Provided:** ARM audits; asset liquidation; bankruptcy administration; collections; default management; due diligence; EDI; escrow administration; foreclosure management; fraud prevention/recovery; investor reporting; loss mitigation; master servicing; online access; payoff processing; portfolio analysis; private label; REO; quality control; special servicing; specialized outsourcing; hazard tracking. **Investor Approvals:** conduits; Fannie Mae; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; Wall Street; VA; Charlie Mac, Federal Home Loan Bank.

### LoanCare Servicing Center Inc.

3637 Sentara Way, Virginia Beach, VA 23452

☎ (336) 812-8009

☎ (336) 812-8895

👤 *Greg Harney, senior vice president*

✉ harneyg@loancare.net

🌐 www.loancareservicing.com

**Types Of Loans Subserviced:** ARMs; balloons; commercial; conforming; conventional; FHA; fixed rate; graduated payment; manufactured housing; mortgage-backed securities; multifamily; non-conforming; non-performing; private investor; REO; second mortgages; subprime; VA; 125% LTV; home equity; title 1; option ARMs. **Services Provided:** collections; default management; due diligence; escrow administration; foreclosure management; fraud prevention/recovery; investor reporting; loss mitigation; online access; payoff processing; portfolio analysis; private label; REO; quality control; special servicing. **Investor Approvals:** conduits; Fannie Mae; Farmer Mac; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; Wall Street; VA.

### Marix Servicing LLC

1925 W. Pinnacle Peak Rd., Phoenix, AZ 85027

☎ (623) 249-2201

☎ (623) 249-2075

👤 *Steven Paton, senior vice president*

✉ srpaton@marixservicing.com

🌐 www.marixservicing.com

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; co-ops; FHA; fixed rate; graduated payment; mortgage-backed securities; non-conforming; non-performing; private investor; REO; second mortgages; subprime; VA; 125% LTV; home equity; option ARMs. **Services Provided:** bankruptcy administration; collections; default management; escrow administration; foreclosure management; investor reporting; loss mitigation; online access; payoff processing; private label; REO; special servicing. **Investor Approvals:** FHA; private investors.



## MCAP

### MCAP Service Corp.

200 King St. W., Ste. 400, Toronto, Ontario, Canada M5H 3T4

☎ (416) 591-2477

☎ (416) 598-1685

👤 *Jack Shapiro, vice president, marketing and communications*

✉ jack.shapiro@mcap.com

🌐 www.mcap.com

**Types Of Loans Subserviced:** commercial; commercial MBS; consumer; conventional; fixed rate; mortgage-backed securities; non-performing; private investor; reverse mortgages; second mortgages; subprime; home equity. **Services Provided:** collections; default management; es-

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crow administration; investor reporting; master servicing; online access; private label; specialized outsourcing. **Investor Approvals:** conduits; private investors; CMHC (Canada).

### Midland Loan Services Inc.

10851 Mastin Blvd., 3rd Fl., Overland Park, KS 66210

☎ (913) 253-9000

☎ (913) 253-9733

👤 *Kim Smalling, director, marketing*

✉ sberger@midlandls.com

🌐 www.midlandls.com

**Types Of Loans Subserviced:** ARMs; balloons; commercial; commercial MBS; conventional; FHA; fixed rate; manufactured housing; mortgage-backed securities; multifamily; non-performing; private investor; REO. **Services Provided:** ARM audits; asset liquidation; collections; default management; document custody; due diligence; escrow administration; foreclosure management; investor reporting; loss mitigation; master servicing; online access; payoff processing; portfolio analysis; pri-

vate label; REO; quality control; special servicing; specialized outsourcing. **Investor Approvals:** conduits; Fannie Mae; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; Wall Street.

### Midwest Loan Services Inc.

616 Sheldon Ave., Houghton, MI 49931

☎ (906) 487-5870

☎ (906) 487-5869

👤 *Ed Burger, president*

✉ burgere@membersforlife.com

🌐 www.membersforlife.com

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; co-ops; FHA; fixed rate; graduated payment; manufactured housing; mortgage-backed securities; multifamily; non-conforming; non-performing; private investor; second mortgages; subprime; VA; 125% LTV; title 1. **Services Provided:** ARM audits; bankruptcy administration; collections; default management; due diligence; EDI; escrow administration; foreclosure management; investor reporting; loss mitigation; online access; payoff processing; portfolio analysis; private label; REO; quality control; special servicing; specialized outsourcing. **Investor Approvals:** conduits; Fannie Mae; FHA; Freddie Mac; private investors; Wall Street.

### Multi-Financial Services Co. Inc.

2580 Care Dr., Ste. 2, Tallahassee, FL 32308

☎ (800) 326-4112

☎ (850) 656-3655

👤 *J. Terry Ryan, president*

✉ sales@multi-fin.com

🌐 www.multi-fin.com

**Types Of Loans Subserviced:** conventional; fixed rate; private investor; affordable housing loans. **Services Provided:** collections; EDI; escrow administration; investor reporting; online access; payoff processing; special servicing. **Investor Approvals:** private investors.

### Universal Servicing Inc.

30 Christian Lane, Newington, CT 06111

☎ (860) 944-8322

👤 *Michael N. Emmanuel, partner*

✉ memmanuel@univserv.com

🌐 www.univserv.com

**Types Of Loans Subserviced:** ARMs; balloons; conforming; consumer; conventional; fixed rate; mortgage-backed securities; non-conforming; non-performing; private investor; REO; second mortgages; subprime; home equity; leases. **Services Provided:** asset liquidation; bankruptcy administration; collections; default management; due diligence; escrow administration; foreclosure management; investor reporting; loss mitigation; payoff processing; private label; REO; special servicing; specialized outsourcing. **Investor Approvals:** private investors. **SM**