

# Your Resource For Establishing The Right Subservicing Partnership

With capacity concerns foremost on the minds of servicing managers, SM's annual Directory of Subservicers offers you plenty of choices for ways to alleviate the strain.

#### Acqura Loan Services

6500 International Pkwy., Ste. 1500,  
Plano, TX 75093

☎ (866) 715-6199

☎ (888) 690-3893

👤 *Chris McCullough, sales*

✉ info@acqurals.com

🌐 www.acqura.net

**Types Of Loans Subserviced:** ARMs; conforming; consumer; conventional; FHA; fixed-rate; mortgage-backed securities; nonperforming; private investor; REO; reverse mortgages; subprime; 125% LTV. **Services Provided:** collections; default management; loss mitigation; portfolio analysis; REO; special servicing.

#### Amerinational Community Services Inc.

8121 E. Florence Ave., Downey, CA 90240

☎ (866) 244-5750

☎ (562) 927-2362

👤 *Tim O'Malley, senior vice president, sales and marketing*

✉ sales@amerinational.net

🌐 www.amerinational.net

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; FHA; fixed-rate; multifamily; nonconforming; nonperforming; private investor; rehab; second mortgages; VA; Title 1. **Services Provided:** bankruptcy administration; certifications/recerts; collections; default management; escrow administration; foreclosure management; investor reporting; loss mitigation; online access; payoff processing; portfolio analysis; private-label; special servicing. **Investor Approvals:** Fannie Mae; FHA; Freddie Mac; housing authorities; private investors; VA.

#### Bank Of America

7105 Corporate Dr., Bldg. B, Plano, TX 75024

☎ (800) 293-0780

☎ (972) 526-1169

👤 *Kevin Quinn, vice president, strategic partnerships*

✉ kevin.patrick.quinn@bankofamerica.com

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; FHA; fixed-rate; mortgage-backed securities; private

investor; REO; second mortgages; subprime; home equity; option ARMs. **Services Provided:** bankruptcy administration; collections; default management; document custody; EDI; escrow administration; foreclosure management; fraud prevention/recovery; investor reporting; loss mitigation; online access; payoff processing; portfolio analysis; private-label; REO; quality control. **Investor Approvals:** conduits; Fannie Mae; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; Wall Street; VA.

#### BankNewport

P.O. Box 450, Newport, RI 02840

☎ (800) 234-8586

☎ (401) 841-0720

👤 *Sally Parella Battison, vice president*

✉ sally.battison@banknewport.com

🌐 www.banknewport.com

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; FHA; fixed-rate; nonconforming; private investor; VA. **Services Provided:** collections; default management; document custody; escrow administration; investor reporting; loss mitigation; master servicing; payoff processing; private-label. **Investor Approvals:** Fannie Mae; FHA; Freddie Mac; housing authorities; private investors; VA.

#### BSI Financial Services

400 E. Royal Ln., Ste. 290, Irving, TX 75039

☎ (972) 746-2037

☎ (972) 692-7083

👤 *Gagan Sharma, president and chief executive officer*

✉ sales@bsifinancial.com

🌐 www.bsifinancial.com

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; co-ops; FHA; fixed-rate; nonconforming; nonperforming; private investor; REO; second mortgages; subprime; VA; 125% LTV; home equity; Title 1; option ARMs. **Services Provided:** asset liquidation; bankruptcy administration; collections; default management; due diligence; escrow administration; foreclosure management; fraud prevention/recovery; investor

reporting; loss mitigation; online access; payoff processing; private-label; REO; quality control; special servicing; specialized outsourcing. **Investor Approvals:** Fannie Mae; FHA; Freddie Mac; Ginnie Mae; private investors; Wall Street; VA.



#### Celink

3900 Capital City Blvd., Lansing, MI 48906

☎ (517) 321-9002

☎ (517) 321-0260

👤 *John LaRose, chief executive officer*

✉ john@celink.com

🌐 www.celink.com

**Types Of Loans Subserviced:** conforming; conventional; fixed-rate; reverse mortgages; second mortgages; Title 1. **Services Provided:** bankruptcy administration; collections; default management; foreclosure management; private-label. **Investor Approvals:** Fannie Mae; FHA; Freddie Mac; Ginnie Mae; private investors; Wall Street.



#### Cenlar FSB

425 Phillips Blvd., Ewing, NJ 08618

☎ (888) 782-7378

☎ (609) 538-4024

👤 *David J. Miller Jr., senior vice president*

✉ marketing@cenlar.com

🌐 www.cenlar.com

**Types Of Loans Subserviced:** ARMs; balloons; commercial; conforming; consumer; conventional; co-ops; FHA; fixed-rate; graduated payment; mortgage-backed securities; multifamily; nonconforming; nonperforming; private investor; rehab; REO; reverse

# Directory

## SERVICING MANAGEMENT®

### ◆ SUBSERVICERS

mortgages; second mortgages; step loans; subprime; VA; 12.5% LTV; home equity; Title 1; option ARMs; interest-only; daily simple interest. **Services Provided:** bankruptcy administration; collections; default management; due diligence; escrow administration; foreclosure management; investor reporting; loss mitigation; online access; payoff processing; portfolio analysis; private-label; REO; quality control; special servicing; specialized outsourcing. **Investor Approvals:** conduits; Fannie Mae; Farmer Mac; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; Wall Street; VA; REITs; rating agencies.

#### **Cimarron Mortgage Co.**

6310 Ridgewood Rd., Jackson, MS 39211

☎ (601) 899-1500

☎ (601) 899-1537

† *Paul J. Salvo, president*

✉ psalvo@ecimarron.com

🌐 www.cimarronmortgage.com

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; FHA; fixed-rate; manufactured housing; mortgage-backed securities; nonconforming; nonperforming; private investor; second mortgages; VA. **Services Provided:** collections; default management; escrow administration; foreclosure management; investor reporting; loss mitigation; payoff processing. **Investor Approvals:** FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; VA.

#### **Dovenmuehle Mortgage Inc.**

1 Corporate Dr., Ste. 360, Lake Zurich, IL 60047

☎ (847) 550-7550

☎ (847) 550-7405

† *David Allison, senior vice president*

✉ david.allison@dmicorp.com

🌐 www.dovenmuehle.com

**Types Of Loans Subserviced:** ARMs; balloons; commercial; commercial MBS; conforming; conventional; co-ops; FHA; fixed-rate; graduated payment; manufactured housing; mortgage-backed securities; multifamily; nonconforming; nonperforming; private investor; rehab; REO; reverse mortgages; second mortgages; step loans; subprime; VA; 12.5% LTV; home equity; Title 1; option ARMs. **Services Provided:** ARM audits; asset liquidation; bankruptcy administration; collections; default management; EDI; escrow administration; foreclosure management; investor reporting; loss mitigation; master servicing; online access; payoff processing; private-label; REO; special servicing. **Investor Approvals:** conduits; Fannie Mae; Farmer Mac; FHA; Freddie Mac; Ginnie

Mae; housing authorities; private investors; Wall Street; VA.

#### **FCI Lender Services**

8180 E. Kaiser Blvd., Anaheim Hills, CA 92808

☎ (800) 931-2424

☎ (714) 282-2425

† *Gordon Albrecht, executive vice president, chief operating officer*

✉ info@trustfci.com

🌐 www.trustfci.com

**Types Of Loans Subserviced:** ARMs; balloons; commercial; consumer; conventional; co-ops; fixed-rate; graduated payment; manufactured housing; multifamily; nonconforming; nonperforming; private investor; rehab; REO; reverse mortgages; second mortgages; step loans; subprime; 12.5% LTV; home equity. **Services Provided:** asset liquidation; bankruptcy administration; collections; default management; due diligence; EDI; foreclosure management; loss mitigation; online access; payoff processing; private-label; REO; special servicing. **Investor Approvals:** private investors; Wall Street.

## GMAC Mortgage

### SUBSERVICING

#### **GMAC Mortgage Subservicing**

1100 Virginia Dr., Fort Washington, PA 19034

☎ (877) 300-4622

☎ (866) 501-2644

† *Joan DalFarra, business development*

✉ solutions@gmacm.com

🌐 www.gmacsolutions.com

**Types Of Loans Subserviced:** ARMs; balloons; conforming; consumer; conventional; co-ops; FHA; fixed-rate; graduated payment; manufactured housing; multifamily; nonconforming; nonperforming; private investor; rehab; REO; reverse mortgages; second mortgages; step loans; subprime; VA; 12.5% LTV; home equity; Title 1; option ARMs; consumer loans. **Services Provided:** asset liquidation; bankruptcy administration; collections; default management; document custody; due diligence; escrow administration; foreclosure management; fraud prevention/recovery; investor reporting; loss mitigation; master servicing; online access; payoff processing; portfolio analysis; private-label; REO; special servicing; specialized outsourcing. **Investor Approvals:** conduits; Fannie Mae; Farmer Mac; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; Wall Street; VA.

#### **Home Servicing LLC**

8550 United Plaza Blvd., Ste. 302, Baton Rouge, LA 70809

☎ (225) 935-2191

☎ (225) 935-2196

† *David Caballero, manager*

✉ davidc@hslc.net

🌐 www.hslc.net

**Types Of Loans Subserviced:** ARMs; con-

sumer; conventional; fixed-rate; manufactured housing; nonconforming; nonperforming; private investor; rehab; REO; second mortgages; subprime; home equity. **Services Provided:** asset liquidation; collections; foreclosure management; loss mitigation; private-label; REO; special servicing; specialized outsourcing. **Investor Approvals:** conduits; private investors; Wall Street.

#### **LoanCare Servicing Center Inc.**

3637 Sentara Way, Virginia Beach, VA 23452

☎ (336) 812-8009

☎ (336) 812-8895

† *Greg Harney, vice president*

✉ harneyg@loancare.net

🌐 www.loancareservicing.com

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; FHA; fixed-rate; graduated payment; manufactured housing; mortgage-backed securities; multifamily; nonconforming; nonperforming; private investor; REO; second mortgages; subprime; VA; 12.5% LTV; home equity; Title 1; option ARMs. **Services Provided:** asset liquidation; bankruptcy administration; certifications/recerts; collections; default management; EDI; escrow administration; foreclosure management; investor reporting; loss mitigation; online access; payoff processing; portfolio analysis; private-label; REO; quality control; special servicing; specialized outsourcing; unbundled loss mitigation work. **Investor Approvals:** conduits; Fannie Mae; Farmer Mac; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; Wall Street; VA.

#### **Marix Servicing LLC**

1925 W. Pinnacle Peak Rd., Phoenix, AZ 85027

☎ (877) 906-2749

☎ (623) 249-2050

† *Rick Smith, president*

✉ rsmith@marixservicing.com

🌐 www.marixservicing.com

**Types Of Loans Subserviced:** ARMs; conforming; conventional; FHA; fixed-rate; manufactured housing; mortgage-backed securities; nonconforming; nonperforming; private investor; REO; second mortgages; subprime; home equity. **Services Provided:** asset liquidation; collections; default management; loss mitigation; online access; private-label; REO; special servicing; specialized outsourcing; borrower outreach. **Investor Approvals:** conduits; FHA; Freddie Mac; private investors; Wall Street; hedge fund asset owners.

#### **MCAP Service Corp.**

200 King St. W., Ste. 400, Toronto, ON, M5H 3T4

☎ (416) 591-2477

☎ (416) 598-1685

† *Jack Shapiro, vice president, marketing and communications*

✉ jack.shapiro@mcap.com

🌐 www.mcap.com

**Types Of Loans Subserviced:** ARMs; balloons; commercial; conventional; fixed-rate;

# Directory

## SERVICING MANAGEMENT

### ◆ SUBSERVICERS

mortgage-backed securities; multifamily; nonperforming; reverse mortgages; second mortgages; subprime; home equity; Canadian mortgages. **Services Provided:** asset liquidation; collections; default management; escrow administration; foreclosure management; fraud prevention/recovery; investor reporting; loss mitigation; master servicing; online access; private-label; specialized outsourcing. **Investor Approvals:** private investors; Canadian regulators.

#### Midland Loan Services Inc.

10851 Mastin Blvd., Overland Park, KS 66210

☎ (913) 253-9000

☎ (913) 253-9733

† *Stacey Berger, executive vice president*

✉ sberger@midlandls.com

🌐 www.pnc.com/midland

**Types Of Loans Subserviced:** ARMs; balloons; commercial; commercial MBS; conventional; FHA; fixed-rate; manufactured housing; mortgage-backed securities; multifamily; nonperforming; private investor; REO. **Services Provided:** ARM audits; asset liquidation; collections; default management; document custody; due diligence; escrow administration; foreclosure management; investor reporting; loss mitigation; master servicing; online access; payoff processing; portfolio analysis; private-label; REO; quality control; special servicing; specialized outsourcing. **Investor Approvals:** conduits; Fannie Mae; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; Wall Street.

#### Midwest Loan Services

616 Shelden Ave., Houghton, MI 49931

☎ (352) 588-0044

☎ (352) 588-0031

† *Rick Marshall, national director, business development*

✉ marshallr@membersforlife.com

🌐 www.midwestloanservices.com

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; co-ops; FHA; fixed-rate; graduated payment; manufactured housing; mortgage-backed securities;

multifamily; nonconforming; private investor; REO. **Services Provided:** ARM audits; asset liquidation; bankruptcy administration; collections; default management; due diligence; escrow administration; foreclosure management; investor reporting; loss mitigation; online access; payoff processing; portfolio analysis; private-label; REO; quality control; special servicing; specialized outsourcing. **Investor Approvals:** Fannie Mae; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; Wall Street.

## PHH Mortgage

PHH

Private Label Solutions

#### PHH Mortgage

1 Mortgage Way, Mt. Laurel, NJ 08054

☎ (610) 983-9400

☎ (856) 917-6902

† *Paul McCarthy, vice president, private-label solution sales*

✉ paul.mccarthy@phh.com

🌐 www.phhmortgagesolutions.com

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; co-ops; FHA; fixed-rate; manufactured housing; mortgage-backed securities; multifamily; nonconforming; nonperforming; private investor; REO; second mortgages; VA; home equity. **Services Provided:** ARM audits; bankruptcy administration; collections; default management; due diligence; escrow administration; foreclosure management; investor reporting; loss mitigation; payoff processing; private-label; REO. **Investor Approvals:** Fannie Mae; FHA; Freddie Mac; Ginnie Mae; private investors; Wall Street; VA.

#### Prodovis Mortgage LLC

600 Six Flags Dr., Ste. 250, Arlington, TX 76011

☎ (817) 633-1188

☎ (817) 633-1199

† *Laura Owings, senior vice president*

✉ info@prodovis.com

🌐 www.prodovis.com

**Types Of Loans Subserviced:** ARMs; balloons; conforming; conventional; FHA; fixed-rate; nonconforming; nonperforming; private investor; second mortgages; subprime; VA; 125% LTV; option ARMs. **Services Provided:** asset liquidation; bankruptcy administration; collections; default management;

escrow administration; foreclosure management; investor reporting; loss mitigation; REO; special servicing. **Investor Approvals:** FHA; private investors; VA.

#### Saxon

3701 Regent Blvd., Irving, TX 75063

☎ (800) 594-8422

☎ (888) 240-1885

† *Chris King, senior vice president, business development*

✉ subservicing.opportunities@saxonmsi.com

🌐 www.saxonmortgage.com/subservicing

**Types Of Loans Subserviced:** ARMs; balloons; conforming; consumer; conventional; FHA; fixed-rate; graduated payment; manufactured housing; mortgage-backed securities; nonconforming; nonperforming; private investor; REO; second mortgages; step loans; subprime; VA; 125% LTV; home equity; option ARMs. **Services Provided:** ARM audits; asset liquidation; collections; default management; due diligence; EDI; escrow administration; foreclosure management; investor reporting; loss mitigation; master servicing; portfolio analysis; REO; quality control; special servicing; specialized outsourcing. **Investor Approvals:** conduits; Fannie Mae; FHA; Freddie Mac; Ginnie Mae; housing authorities; private investors; Wall Street; VA.

#### Universal Network Servicing LLC

93B Deming Rd., Berlin, CT 06037

☎ (860) 829-7999

☎ (860) 829-8999

† *Michael N. Emmanuel, president*

✉ memmanuel@univserv.com

🌐 www.univserv.com

**Types Of Loans Subserviced:** ARMs; balloons; commercial; conforming; consumer; conventional; fixed-rate; mortgage-backed securities; multifamily; nonconforming; nonperforming; private investor; second mortgages; subprime; 125% LTV; home equity; option ARMs; unsecured personal loans, credit card, auto. **Services Provided:** ARM audits; bankruptcy administration; collections; default management; document custody; due diligence; escrow administration; foreclosure management; fraud prevention/recovery; investor reporting; loss mitigation; master servicing; online access; payoff processing; portfolio analysis; private-label; quality control; special servicing; specialized outsourcing. **Investor Approvals:** conduits; private investors; Wall Street. **SM**