

# Technology Sources Abound

*In the servicing arena, technology is a necessary tool to maximize efficiencies and minimize costs. Find what you need here.*

#### ACCESS BUSINESS TECHNOLOGIES

100 Blue Ravine Rd., Ste. 100,  
Folsom, CA 95630

☎ (888) 636-5426

☎ (916) 353-2410

† *Chris Schwartz-Edmisten, vice president, sales and marketing.*

✉ [chris@myabt.com](mailto:chris@myabt.com)

🌐 [www.myabt.com](http://www.myabt.com)

Provides hosted, on-demand software to large and mid-size banks, credit unions and other financial institutions that originate and service mortgage loans.

#### AIRCATTLE MORTGAGE SERVICES LLC

P.O. Box 106, Fort Worth, TX 76101

☎ (817) 923-9953

☎ (817) 923-8872

† *Dexter Jung, manager.*

✉ [aircastle1@sbcglobal.net](mailto:aircastle1@sbcglobal.net)

🌐 [www.aircastlemortgage.com](http://www.aircastlemortgage.com)

Provides digital assignment and satisfaction preparation, as well as electronic document tracking technology.

#### ALLISON PAYMENT SYSTEMS LLC

2200 Production Dr., Indianapolis, IN 46241

☎ (800) 755-2440

☎ (317) 808-2477

† *Kevin Thomas, vice president, customer relationship management.*

✉ [sales@apsllc.com](mailto:sales@apsllc.com)

🌐 [www.apsllc.com](http://www.apsllc.com)

Offers an array of print, mail and e-commerce solutions related to bill presentment and payment, customer service, address forwarding, mail tracking, archiving and more.

#### AMCO

6065 Parkland Dr., Mayfield Hts., OH 44124

☎ (440) 995-6065

☎ (440) 996-6027

† *Ceil Cohen, director, marketing and communications.*

✉ [ceil.cohen@amco.net](mailto:ceil.cohen@amco.net)

🌐 [www.amco.net](http://www.amco.net)

Offers AVM-assisted appraisals, delivered through the company's VANTEX technology platform. The FIRREA- and USPAP-compliant collateral risk solutions are applicable to equity lending, quality control, loan servicing, originations, re-finances and secondary marketing.

#### APPRAISAL.COM

620 Main St., Buffalo, NY 14202

☎ (800) 204-3319

☎ (716) 332-4691

† *Amanda Twentyfive, director of marketing.*

✉ [info@appraisal.com](mailto:info@appraisal.com)

🌐 [www.appraisal.com](http://www.appraisal.com)

Through its nationwide appraisal network and Day One desktop appraisal software, the company provides a solution for collateral management and the creation, delivery and use of appraisals via the Internet.

**AQUBANC<sup>®</sup> LLC**  
STEWARDSHIP YOUR RESOURCES<sup>™</sup>

**Check 21 Pass Systems**

#### AQUBANC LLC

540 Hawthorne Rd., Buffalo Grove, IL 60089

☎ (800) 350-4720

☎ (877) 238-7813

† *James Cowen, chief executive officer.*

✉ [check21@aqubanc.com](mailto:check21@aqubanc.com)

🌐 [www.aqubanc.com](http://www.aqubanc.com)

**Check 21 Pass Systems** - Enables image-capture, in-process transaction workflow, posting and electronic de-

positing using accounts receivable check (ARC) and Check 21 conversion. The system allows cashiering to capture and achieve data excellence on normal and exception transactions.

#### ARCHIVE SYSTEMS

25 Commerce Rd., Fairfield, NJ 07004

☎ (800) 899-3975

☎ (973) 227-2362

† *Andy Koval, executive vice president.*

✉ [request@archivesystems.com](mailto:request@archivesystems.com)

🌐 [www.archivesystems.com](http://www.archivesystems.com)

**ASPEN 360** - A software-as-a-service (SaaS) offering that provides process automation and loan document collaboration from origination to post-closing. The services span fully redundant Web-based image hosting, workflow management, document scanning and indexing, and business records storage.

#### BACK TO BASICS INC. - MORSERV

5080 Pinehurst Terrace, Birmingham, AL 35242-3058

☎ (205) 981-0190

☎ (205) 991-8603

† *Wilson Hauck, president.*

✉ [wilhauck@morserv.com](mailto:wilhauck@morserv.com)

🌐 [www.morserv.com](http://www.morserv.com)

Provides software to support escrow analysis, accounting, investor reporting and more.

#### BENEDICT GROUP INC.

900 Small Dr., Elizabeth City, NC 27909

☎ (252) 330-4892

† *Guy Angione, vice president, client services.*

✉ [ganguione@benedictgroup.com](mailto:ganguione@benedictgroup.com)

🌐 [www.benedictgroup.com](http://www.benedictgroup.com)

**LOANS! For .Net** - A servicing and

# Directory

## OF MORTGAGE SERVICING TECHNOLOGY

accounting system for commercial, consumer, and other complex loan types. Its features include multi-company and multi-division support; application tracking; transaction processing and reversals; unlimited escrow balances; multi-payor subsidy processing; cash and accrual accounting; loan restructuring support; discount/premium processing; image and document management; automated lockbox, ACH, and GL interfaces; multi-basis reporting; contact management; and user-defined, workflow queue management with automated letter generation.

### BILLMATRIX CORP.

8750 N. Central Expwy., 20th Fl., Dallas, TX 75231

☎ (800) 596-0221

☎ (214) 750-2889

† *Jerry Portocalis, senior vice president, sales and marketing.*

✉ info@billmatrix.com

🌐 www.billmatrix.com

Offers outsourced alternatives to traditional payment methods using automated technologies. Works with more than 120 companies to supplement paper-based methods of remittance, whereby consumers, customer service representatives and other third-party agents are able to make payments via hosted Internet and telephone systems using credit cards, ATM debit cards and electronic check payment options.

### BLUETRAIN TECHNOLOGY

80 Main St., 5th Fl., West Orange, NJ 07052

☎ (973) 243-5655

☎ (973) 325-2264

† *Susan Eisenman, first vice president.*

✉ info@bluetraintech.com

🌐 www.bluetraintech.com

Offers both software products and programming services that interface firms with mortgage servicers and/or servicers' third-party systems.

**BlueTrack** - An attorney case manage-

ment software solution that includes interfaces to multiple mortgage servicers and third-party systems.

### BUYBANKHOMES

10385 Westmoor Dr., Ste. 100, Westminster, CO 80021

☎ (877) 854-6052

☎ (720) 566-8106

† *Bradlee Marick, chief technology officer, senior vice president.*

✉ bmarick@fnf.com

🌐 www.buybankhomes.com

An online REO marketplace that bridges the gap between buyers and sellers to market properties more efficiently.

### CBCINNOVIS

250 E. Town St., Columbus, OH 43215

☎ (800) 354-6712

☎ (800) 204-5161

† *Bob Evely, marketing manager.*

✉ bob.evely@cbcinnovis.com

🌐 www.cbcinnovis.com

Offers a full range of settlement services, including credit reports, flood determination services, appraisals, AVMs, property reports and title insurance. Also provides default services, employment screening services and property management services.

### CLASSIC SOFTWARE INC.

15210 97th Rd. N., West Palm Beach, FL 33412

☎ (561) 333-2590

☎ (561) 753-9644

† *Phil Lewis, senior support technician.*

✉ pdlesis@classicinformation.com

🌐 www.classicinformation.com

**MAX Loan Servicing** - Supporting all types of loans, the system prints payment coupons, delinquency notices, end of year federal forms, and has a full range of investor reporting tools.

### CLEAR CAPITAL

10875 Pioneer Trail, Truckee, CA 96161

☎ (530) 550-2589

☎ (530) 550-9218

† *Ronnie Tambourine, marketing manager.*

☎ sales@clearcapital.com

🌐 www.clearcapital.com

Provides loan valuation services for mortgage servicers, mortgage originators, secondary market institutions and resellers.

### COMPLIANCEEASE

One Bay Plaza, Ste. LL33, 1350 Bayshore Hwy., Burlingame, CA 94010-1823

☎ (650) 373-1111

☎ (650) 373-7844

† *Dave Girling, executive vice president.*

✉ info@complianceease.com

🌐 www.complianceease.com

**ComplianceAnalyzer** - An Internet-based automated compliance solution that utilizes advanced reasoning and decisioning technologies, as well as natural language processing, to power beginning-to-end solutions.

### DOCX

1111 Alderman Dr., Ste. 350, Alpharetta, GA 30005

☎ (770) 753-4373

☎ (770) 753-2730

† *Sharon Bleifeld, business integration manager.*

✉ info@docx.com

🌐 www.docx.com

**eRelease** - An end-to-end, Web-based lien release software.

**RID - National Recorder Information Database** - A Web-based tool for recording jurisdiction information, requirements and fees.

**FeeWise** - A recording fee and transfer tax, deed tax and mortgage tax calculator.

### DRI MANAGEMENT SYSTEMS INC.

1451 Quail St., Ste. 100, Newport Beach, CA 92660

☎ (949) 553-1440

☎ (949) 553-0757

† *Paul Wright, vice president, sales and marketing.*

✉ paul.wright@dridefault.com

🌐 www.dridefault.com

Provides a suite of products to manage loss mitigation, foreclosure, bankruptcy and REO.

### DYNAMIC INTERFACE SYSTEMS CORP.

5959 W. Century Blvd., Ste. 1200, Los Angeles, CA 90045

☎ (800) 998-3472

☎ (310) 568-0740

# SERVICING MANAGEMENT<sup>®</sup> Directory

## OF MORTGAGE SERVICING TECHNOLOGY

† *Cory Miller, national sales director.*

✉ cory@loanledger.com

🌐 www.loanledger.com

**LOANLEDGER** - A loan servicing software program designed for mortgage companies, commercial lenders, credit unions, municipalities, non-profit organizations, private and institutional lenders and more.

### E-A-G CONSULTANTS LLC

112 Hutchins Ct., Havre de Grace, MD 21078

☎ (800) 621-3025

☎ (413) 215-0939

† *Denis Brosnan, partner.*

✉ jeff.brunell@eagconsultants.com

🌐 www.eagconsultants.com

Provides life cycle risk mitigation consulting to the financial services industry, including technology selection assistance; ROI analysis; project management; configuration and customization support; business intelligence solutions; smart sourcing solutions; and technology integration strategies.



### EAGLE VISION COMMUNICATIONS

515 N. Sam Houston Pkwy. E., Ste. 250, Houston, TX 77060

☎ (281) 827-2676

☎ (281) 448-3260

† *Ed Hill, managing partner, chief executive officer.*

✉ ed.hill@evcsolutions.com

🌐 www.evcsolutions.com

**Eagle Talon** - A Web-enabled, interface-ready application providing intelligent, multi-directional interaction among servicers, attorneys and the investment community. Designed to systematize manual processes and maximize efficiencies for everyone involved in the life cycle of a defaulted loan. Default administration insiders are available for IT projects and collaborative development support.

### EAPPRAISEIT LLC

12395 First American Way, Poway, CA 92064

☎ (800) 281-6200

☎ (888) 633-9418

† *Diana Pham, manager of client relations department.*

✉ clientrelations@eappraiseit.com

🌐 www.eappraiseit.com

Offers residential appraisal and collateral valuation solutions that blend traditional field expertise with innovative technology.

### EMASON INC.

4755 E. Bay Dr., Clearwater, FL 33764

☎ (866) 222-3370

☎ (727) 507-3454

† *Jane Mason, president.*

✉ info@emason.biz

🌐 www.emason.biz

**CLARITY** - A Web-based process automation application, where data, images, contacts and processes are centralized on a secure site to share, change and create new automation rules. Enhances monitoring capabilities and improves communications internally, as well as with attorneys and vendors, including insurance providers, appraisers, process servers and others.

### EQUINOX CORP.

10 Corporate Park, Ste. 130, Irvine, CA 92606

☎ (949) 794-1143

☎ (949) 250-7481

† *Manu Tandon, manager, marketing.*

✉ manu.tandon@equinoxco.com

🌐 www.equinoxco.com

A business process management company that provides services to the banking, consumer finance, securities and capital markets, and insurance industries. Offers a range of solutions and services in customer service, welcome calls, early stage collections, payoff processing, new loan setup and audits.



Financial Industry Computer Systems, Inc.  
Mortgage Technology Specialists™

### FICS

14285 Midway Rd., Ste. 200, Addison, TX 75001

☎ (972) 458-8583

☎ (972) 458-0863

† *Barry Malone, vice president, sales.*

✉ fics@loanware.com

🌐 www.loanware.com

**Mortgage Servicer** - Provides complete automation and seamless data flow for every step of the mortgage servicing process.

**eStatus** - Allows borrowers to access their current balances, history, YTD totals and due dates, and to make payments online.

**Commercial Servicer** - Manages multifamily and commercial loans.

**LoanStat** - Allows borrowers to access their commercial mortgage loan information online.

**Radstar** - Provides integrated imaging with all FICS products.



### FIDELITY INFORMATION SERVICES

601 Riverside Ave., Jacksonville, FL 32204

☎ (904) 854-5000

☎ (904) 854-4124

† *Michelle Kersch, senior vice president, marketing.*

✉ mortgage.marketing@fnf.com

🌐 www.fidelityinfoservices.com

Provides information processing management, outsourcing services, professional consulting services and application software to the mortgage origination, mortgage servicing and financial services industries.

### FIDELITY NATIONAL DEFAULT SOLUTIONS

601 Riverside Ave., Jacksonville, FL 32204

☎ (866) 818-5030

☎ (281) 998-8002

† *Cassie Curlin, executive assistant.*

✉ ccurlin@fnf.com

🌐 www.fnf.com

Provides a spectrum of products and services that are custom-tailored to meet all default needs, from initial inspection to final release.

### FILEONQ

832 Industry Dr., Seattle, WA 98188

# Directory

## OF MORTGAGE SERVICING TECHNOLOGY

☎ (800) 608-6802  
 ☎ (206) 575-3488  
 📧 *Kim Webley, business development.*

✉ sales@fileonq.com  
 🌐 www.fileonq.com

**FinancialOnQ** - Provides validation, access, reporting, compliance, audit and productivity tools for the loan servicing process.

### FIRST AMERICAN CREDCO

12395 First American Way, Poway, CA 92064

☎ (800) 255-0792  
 ☎ (888) 281-6209  
 📧 *Michelle Pinnix, senior vice president.*  
 ✉ credco@firstam.com  
 🌐 www.credco.com

**Portfolio Solutions** - Provides insights into a portfolio that can help retain business, increase selling opportunities and minimize risk. The Portfolio Solutions suite is comprised of three services: Account Monitoring, Batch and Append, and Portfolio Credit Review.

### FIRST AMERICAN DATA TREE

4 First American Way, Santa Ana, CA 92707

☎ (800) 708-8463  
 ☎ (714) 250-6944  
 📧 *Rose Kaiser, director of marketing.*  
 ✉ marketing.sna.ca@datatree.com  
 🌐 www.datatree.com

A digital provider of recorded land documents and property information. Offers online access to deeds, mortgages, maps, assignments, transfers, liens, foreclosures and more, searchable by owner name, street address, APN or document number.



**First American**

All You Need To Know®

### FIRST AMERICAN

8435 N. Stemmons Freeway, Dallas, TX 75247

☎ (800) 229-8426  
 ☎ (214) 879-4627

📍 *Gerry Smith, senior vice president, marketing.*

✉ gesmith@firstam.com  
 🌐 www.firstam.com

The company's Mortgage Information Services Group (MISG) provides next-generation loan servicing technology and services to the mortgage industry, including tax reporting, tax outsourcing and certification solutions; commercial tax and tax evaluation services; flood compliance; field inspections; appraisals; national default outsourcing; and loss mitigation and default management solutions. Default technologies include CMAS foreclosure claims processing; DAISY (Data Access Information System); DAISY Web-based work stations; NDS national default system; iClear invoice management system; and the VendorScape/ CMS referral system. Also offers online ordering and delivery services, such as Impact Tax, which delivers the ability to order and receive flood and tax information simultaneously.



**First American  
Real Estate Solutions™**

### FIRST AMERICAN REAL ESTATE SOLUTIONS

4 First American Way, Santa Ana, CA 92707

☎ (866) 774-3282  
 ☎ (714) 250-6918  
 📧 *David Robidoux, director of marketing communications.*  
 ✉ drobidoux@firstam.com  
 🌐 www.firstamres.com

A provider of advanced property and ownership information, analytics and services, with a database that covers more than 2,500 counties representing 97% of the nation's real estate transactions. The products are used by companies to improve customer acquisition and retention, detect and prevent fraud, improve mortgage transaction cycle time and cost efficiency, measure the value of residential and commercial properties, identify real estate trends and neighborhood characteristics, track market performance, and increase market share.

### FISERV LENDING SOLUTIONS

3575 Moreau Ct., Ste. 2, South Bend, IN 46628

☎ (574) 282-3300  
 ☎ (574) 282-3366  
 📧 *Kathleen Mikula, loan servicing system information.*

✉ info@fiservlendingsolutions.com  
 🌐 www.fiservlendingsolutions.com  
**MortgageServ** - A loan servicing system that enables servicers to consolidate back-office functions and create one blended debt service operation. Servicers can manage first mortgages alongside home equity lines of credit using one system, with built-in tools to define rules and automate tasks related to payment processing, delinquency intervention, default management, private-label subservicing and other functions. Operates in real time, is accessible 24/7 and is able to process more than 10 million loans on a single copy of the system.

### FORECLOSURE SOLUTION INC.

1616 N. Litchfield Rd., Ste. 240, Goodyear, AZ 85338

☎ (800) 201-9000  
 ☎ (949) 417-3535  
 📧 *Tere Tucker, president.*  
 ✉ support@fs-inc.com  
 🌐 www.fs-inc.com

Offers software to trustees, attorneys and title companies to process and track foreclosures.

### FREEDOM REALTY EXCHANGE

17 Corporate Plaza Dr., Ste. 200, Newport Beach, CA 92660

☎ (949) 640-4950  
 ☎ (949) 640-1847  
 📧 *William W. Lange, president.*  
 ✉ sales@fre.com  
 🌐 www.fre.com

An Internet-based auction marketing Web site dedicated to the sale and marketing of residential REO properties nationwide.



**SERVICING SYSTEMS™**

### GCC SERVICING SYSTEMS

24370 Northwestern Hwy., #300, Southfield, MI 48075

# Directory

## OF MORTGAGE SERVICING TECHNOLOGY

☎ (800) 444-2667  
 ☎ (248) 352-1988  
 † *Glenn Liebowitz, president.*  
 ✉ glenn@gccservicing.com  
 🌐 www.gccservicing.com

A mortgage servicing technology and service provider that automates all aspects of loan servicing and data management for banks, credit unions, mortgage companies and servicers. Offers a Windows-based solution that features easy navigation, flexibility, and comprehensive customer support, and also provides Web-enabled servicingsolutions.

### GHR SYSTEMS INC.

640 Lee Rd., Wayne, PA 19087

☎ (484) 595-2000  
 ☎ (610) 540-0041  
 † *Ken Peffer, director of marketing.*  
 ✉ goghr@ghrsystems.com  
 🌐 www.ghrsystems.com

### Enterprise Reporting System (ERS)

- Extracts data from any GHR or third-party solution and creates dynamic reports with unlimited research capabilities and graphical analysis. The reporting enables lenders to optimize tactical and strategic business decisions.

### HARLAND FINANCIAL SOLUTIONS

22722 29th Dr. S.E., Bothell, WA 98021

☎ (800) 569-1334  
 ☎ (425) 827-0927  
 † *Fred Melgaard, vice president, loan servicing products.*

✉ fred.melgaard@harlandfs.com  
 🌐 www.harlandfinancialsolutions.com

### INTERLINQ Loan Servicing -

A loan servicing platform that offers real-time information and fully integrated modules that mirror the staffing functions of servicers, including customer service, escrow analysis, collections, HELOCs, subservicing and default management.

### ICT GROUP INC.

100 Brandywine Blvd., Newtown, PA 18940

☎ (800) 201-1085  
 ☎ (267) 685-5718  
 ✉ info@ictgroup.com  
 🌐 www.ictgroup.com

Provides customer management and business process outsourcing solutions, such as market research and database marketing services; e-mail management; data capture/collection; and claims processing. Also offers IVR, speech recognition and hosted CRM technologies.

### INTERNET TRANSACTION SOLUTIONS INC.

7720 Rivers Edge Dr., Columbus, OH 43235

☎ (800) 544-9578  
 ☎ (614) 573-0481  
 † *Jim Crossley, vice president, sales and marketing.*  
 ✉ sales@transactionsolutions.com  
 🌐 www.transactionsolutions.com

Specializes in providing electronic payment solutions that are integrated with clients' critical business processes and systems. Processes all payment methods (electronic check, credit card and debit card) utilizing all payment channels - customer self-service payments through automated phone systems and Web sites.

### INTERTHINX

5230 Los Virgenes Rd., Ste. 275, Calabasas, CA 91302

☎ (800) 333-4510  
 ☎ (818) 871-1941  
 † *Jeff Moyer, vice president, sales.*  
 ✉ sales@interthinx.com

🌐 www.interthinx.com  
 Offers fraud prevention and decision support tools that enable mortgage professionals to reduce risk, increase productivity and maximize loan quality.

### JACKSON & ASSOCIATES INC.

4199 Campus Dr., Ste. 700, Irvine, CA 92612

☎ (949) 854-2244  
 ☎ (949) 854-4752  
 † *Scott Jackson, IT director.*  
 ✉ info@jandalegal.com  
 🌐 www.jandalegal.com

**Symphony** - A Web-based platform for occupied REO that provides event management, workflow automation, quality assurance and auditing capabilities.

### LINCS

30 Greystone Terrace, Portsmouth, RI 02871

☎ (401) 683-6529  
 ☎ (401) 683-9035  
 † *Mikki Menning Spero, chief operating officer.*  
 ✉ mmspero@lincs2.com  
 🌐 www.lincs2.com

An Internet-based default tracking system that provides means of communication between mortgage servicers/lenders and their attorneys. Offers automated file referral with confirmation, reporting features, uniformity of information, daily or hourly transmission of critical events, loan-level comments and e-mail tracking, and more. Also provides the ability to view secure foreclosure and bankruptcy case information online from any location.

### LOAN PROTECTOR INSURANCE SERVICES

6325 Cochran Rd., Ste. 1, Solon, OH 44139

☎ (800) 545-6580  
 ☎ (440) 498-9367  
 † *Ron Wiser, president.*  
 ✉ info@loanprotector.com  
 🌐 www.loanprotector.com

**EasyTrack** - Using a secure, online environment, the tool collects insurance data and matches it with the loan portfolio to update insurance status. Includes EasyLink and EasyNor, which detect exposures in insurance coverage.

**EII** - Electronic insurance information compiled from over 100 major insurance carriers.

**EasyPlace** - Provides secure, online access to all information regarding lender-placed insurance coverage, including a unique letter cycle that reduces gaps in coverage.

### LOGS NETWORK

4201 Lake Cook Rd., 2nd Fl., Northbrook, IL 60067

☎ (847) 291-9100  
 ☎ (847) 291-1039  
 † *Gerald Alt, president.*  
 ✉ info@logs.com  
 🌐 www.logs.com

**ASAP (Attorney Scorecard and Performance)** - A statistical report-

# SERVICING MANAGEMENT Directory

## OF MORTGAGE SERVICING TECHNOLOGY

ing tool that compares the performance of foreclosure and bankruptcy attorneys by jurisdiction in an intuitive browser interface. The program can import data from a servicing system to measure performance of each attorney against gross time frames or selected filters. The system also uses standard agency and investor guidelines or customized criteria.

**Catapult Online** - Offers live access to the status of any loan referred to any attorney within the LOGS Network. The secure Web interface provides general status, key-critical dates, comment history and billing information.

### MCDONALD COMPUTER CORP.

21411 Civic Center Dr., Ste. 100, Southfield, MI 48076

☎ (248) 350-9290

☎ (248) 356-3430

† *James B. McDonald, president.*

✉ info@mcdonaldcomputer.com

🌐 www.mcdonaldcomputer.com

**Servicing/T.I.M.E.** - An online, real-time servicing platform for mortgage bankers, with major modules including inquiry, file maintenance, cash processing, investor reporting, escrow, customer service, collections and default. Year-end processing includes initialization of files, annual statements, IRS reporting and escrow analysis.

**Myloaninfo** - Provides a customer service Web site capability that is integrated into the customer service and transactional systems of Servicing/T.I.M.E.

### THE MERCURY ALLIANCE LLC

303 E. 17th Ave., #108, Denver, CO 80203

☎ (303) 832-2120

☎ (303) 565-1871

† *Tom Di Mercurio, owner.*

✉ tom.dimercurio@themercuryalliance.com

🌐 www.themercuryalliance.com

Offers REO asset management services from the Wyoming border to Castle Rock, Colo., and Houston.

### MORGATECH

2030 Main St., 13th Fl., Irvine, CA 92614

☎ (949) 724-1448

☎ (949) 340-2019

† *Kendall Bond, chief executive officer.*

✉ kendall@morgatech.com

🌐 www.morgatech.com

Manages lien release and assignment processing, nationwide research, document retrieval and reporting.

### MORTGAGE DYNAMICS INC.

1355 Beverly Rd., # 300, McLean, VA 22101

☎ (703) 760-7642

☎ (703) 760-7646

† *Mary Bruce Batte, managing director.*

✉ mbatte@mortgagedynamics.com

🌐 www.mortgagedynamics.com

Provides advice on selecting systems and making operational and organizational changes to maximize the benefits of the system. Also offers ancillary processes and software, used with the new system to handle S/A and S/S pool reporting and reconciliations.

### THE MORTGAGE PROFESSIONALS INC.

P.O. Box 325, Turnerville, GA 30580

☎ (706) 754-0437

☎ (770) 216-1798

† *Don Robinson, senior vice president.*

✉ mpiis@mpimenter.com

🌐 www.mpimenter.com

A mortgage servicing outsourcing firm that supports Fannie Mae and Freddie Mac investor reconciling and custodial accounting needs.

### MORTGAGE QUALITY ASSURANCE

6404 S. Quibec St., Bldg. One, Centennial, CO 80111

☎ (303) 770-6222

☎ (303) 770-8847

† *Bob Brown, president, chief executive officer.*

✉ bbrown@macc-trac.com

🌐 www.macc-trac.com

**Vision Pro** - Provides shadow sur-

veillance, internal controls reconnaissance, bulk analysis, and specific drill-down capabilities. Also identifies and handles errors boarding, adjustments, posting, investor reporting and allocation of funds.

### MSTD INC.

210 E. Redwood St., Ste. 100, Baltimore, MD 21202

☎ (410) 837-0161

☎ (410) 752-1111

† *Samantha Friedman, marketing, sales.*

✉ samantha.friedman@backintheblack.com

🌐 www.bitb.net

**BackInTheBlack** - A Web-based default servicing system for the residential mortgage default market that manages the problem-loan process, from collections through REO disposition and claims filing. Eliminates costly gaps in the default process with true automated workflow and fully integrated third-party service providers, trading partners and databases.

### NATIONAL TAX SEARCH LLC

303 E. Wacker Dr., Ste. 850, Chicago, IL 60601

☎ (312) 233-6440

☎ (312) 233-6450

† *Anne Jung, marketing and sales associate.*

✉ anne.jung@nationaltaxsearch.com

🌐 www.nationaltaxsearch.com

Provides commercial and residential property tax management services for mortgage companies, financial institutions, title companies, insurance companies, pension funds and real estate owners nationwide.

**TaxQ** - A system that allows users to monitor overall tax liabilities, match documents received from a county, pull up detailed tax reports and more. Can be integrated with clients' systems or accessed online.

### NATIONWIDE TITLE CLEARING

2100 Alt 19 N., Palm Harbor, FL 34683

☎ (800) 346-9152

☎ (727) 772-1950

† *Bob Lebel, account executive.*

✉ sales@nwtc.com

🌐 www.nwtc.com

An outsourcing company with nationwide coverage that specializes in the processing of lien releases, assignments

# Directory

## OF MORTGAGE SERVICING TECHNOLOGY

and final documents; document recordation; and document retrieval/research of recorded documents and title policies.

**NTC OnLine** - A document-process control system that works as an extended work station, allowing users to check on the progress of files and view images of recorded documents.

### NEWIMAGE EXPRESS

10302 Deerwood Park Blvd.,  
Jacksonville, FL 32256

☎ (904) 470-7700

☎ (904) 470-7800

† **Dennis Stemmler**, *senior vice president, technology solutions.*

✉ dennis.stemmler@newtrak.com

🌐 www.newimageexpress.com

A complete, end-to-end document processing, storage and retrieval solution that manages and delivers vital documents electronically.

### NEWINVOICE

3150 Holcomb Bridge Rd., Norcross, GA 30071

☎ (678) 405-3600

☎ (678) 805-0233

† **Mike Jurkovic**, *vice president, sales and marketing.*

✉ mike.jurkovic@newinvoice.com

🌐 www.newinvoice.com

An electronic invoice management solution that simplifies and automates attorney and vendor billing processes, while standardizing default invoices and eliminating duplicates and data entry.

### OCWEN FINANCIAL CORP.

1661 Worthington Rd., West Palm Beach, FL 33409

☎ (888) 255-1791

☎ (407) 737-5813

† **Michael Short**, *vice president.*

✉ businessdevelopment@ocwen.com

🌐 www.ocwen.com

**REALServicing** - An enterprise-level residential mortgage loan servicing platform that spans the entire life cycle, including core servicing, collections, default management and loan resolution, and REO management.

**REALSynergy** - A servicing platform for commercial and multifamily properties.

### PLATINUM LENDING SOLUTIONS

6 Cypress Lake Place, The Woodlands, TX 77382

☎ (281) 451-8027

☎ (936) 273-6861

† **NanEtte Epperson**, *president.*

✉ nanetteepperson@aol.com

### PROCTOR FINANCIAL INC.

295 Kirts Blvd., Ste. 100, Troy, MI 48084

☎ (800) 521-6800

☎ (248) 269-5526

† **Sari Stefancin**, *director of marketing, new business development.*

✉ sari@pfic.com

🌐 www.pfic.com

Specializes in lender-placed hazard and flood insurance, and outsourcing, home equity, mortgage impairment, and blanket portfolio coverages. Utilizes either a direct file interface with all major servicing systems or Direct Data Input (DDI), a real-time outsourcing system for lenders who desire third-party hazard insurance tracking and administration. Business rules are incorporated into outsourcing work manuals, helping to ensure consistency.

### REAL SOLUTION

122 Avenida Del Mar, #G, San Clemente, CA 92673

☎ (949) 388-0385

☎ (949) 388-6271

† **Neven Spralja**, *national account director.*

✉ neven@realsolution.us

🌐 www.realsolution.us

Provides assistance to loan servicing, default management and REO divisions, including REO asset management, Realtor finder services and broker price opinion technologies.

### REALTYTRAC INC.

1 Venture, Ste. 300, Irvine, CA 92618

☎ (949) 502-8300

☎ (949) 305-0803

† **Rick Sharga**, *vice president, marketing.*

✉ rams@realtytrac.com

🌐 www.realtytrac.com

An online foreclosure marketplace that offers a Web-based asset management/offer management solution for lenders and loan servicers.

### REMEND

951 Mariners Island Blvd., Ste. 400,  
San Mateo, CA 94404

☎ (650) 931-3300

☎ (650) 931-3330

† **Ture Anderson**, *director of product management.*

✉ tanderson@remend.com

🌐 www.remend.com

**RemendManager 2.0** - A default management platform that provides servicers with the ability to automate the default process to include the servicing organization, borrower, vendor service providers and investors.

**Remend Gateway** - A new software solution that allows mortgage lenders and servicers to connect their vendors in a Web-based private or public service network.

**Remend Workspace** - Helps real estate professionals, appraisers, title services, property management services, attorneys and outsourcers interface to receive and fulfill orders, communicate and submit information directly to a servicer through a Web-based portal.



## Safeco FIS

### SAFECO FINANCIAL INSTITUTION SOLUTIONS

2677 N. Main St., Ste. 600, Santa Ana, CA 92705

☎ (800) 548-3223

☎ (714) 480-3650

† **Craig Curtner**, *senior vice president, marketing.*

✉ cracur@safeco.com

🌐 www.safecofis.com

Provides lender-placed insurance services to mortgage lenders and servicers nationwide.

### SEATTLE SPECIALTY INSURANCE SERVICES

2815 Colby Ave., Ste. 200, Everett, WA 98201

☎ (425) 855-0262

☎ (425) 458-0265

† **Dave Duffy**, *vice president.*

✉ davidrduffy@cox.net

🌐 www.seattlespecialty.com

Offers administrative interface op-

# SERVICING MANAGEMENT Directory

## OF MORTGAGE SERVICING TECHNOLOGY

tions to simplify hazard and flood insurance servicing, providing e-mail, Web and EDI-interfaced tracking.

### SOLUZIONEA

1400 N. Providence Rd., Media, PA 19063

☎ (484) 446-3304

☎ (610) 565-5425

† *Ronald Siena, director, financial services practice.*

✉ [rsiena@us.soluzionia.com](mailto:rsiena@us.soluzionia.com)

🌐 [www.soluzionia.us](http://www.soluzionia.us)

**ManagedLending Collateral Tracking** - A centralized business process management solution that proactively manages and supports collateral requirements for all types of consumer and commercial loans.

### ManagedLending Default

**Servicing** - Streamlines delinquent operations through foreclosure, charge-off, bankruptcy and REO management.

### SOUTHWEST BUSINESS CORP.

9311 San Pedro, Ste. 600, San Antonio, TX 78216

☎ (210) 525-1241

☎ (210) 525-9938

† *Mark Otto, vice president, marketing.*

✉ [motto@swbc.com](mailto:motto@swbc.com)

🌐 [www.swbc.com](http://www.swbc.com)

Provides mortgage, insurance and financial services.

### STEWART MORTGAGE INFORMATION

1980 Post Oak Blvd., Ste. 300, Houston, TX 77056

☎ (800) 795-5263

☎ (713) 892-8991

† *John Bordon, senior vice president.*

✉ [jbordon@stewart.com](mailto:jbordon@stewart.com)

🌐 [www.smi.stewart.com](http://www.smi.stewart.com)

Offers OCR and ICR imaging technologies that aid in reviewing LOS system data and uploading to servicing systems. Also provides document management

systems that cover assignments, lien releases and final documents, as well as post-closing functions.

### STRING INFORMATION SERVICES

1515 N. Courthouse Rd., Ste. 310, Arlington, VA 22201

☎ (888) 378-7464

☎ (202) 478-0779

† *Prashant Kothari, president.*

✉ [marketing@stringinfo.com](mailto:marketing@stringinfo.com)

🌐 [www.stringinfo.com](http://www.stringinfo.com)

Provides outsourcing solutions for title agencies, underwriters, vendor management companies and mortgage firms, including title plant posting, title searches and commitment production, order and abstract keying, tax verification and post-closing services.



### T.D. SERVICE COMPANY

1820 E. First St., Ste. 210, Santa Ana, CA 92705

☎ (800) 843-0260

☎ (714) 541-4510

† *Bruce Gauger, executive vice president/chief information officer.*

✉ [bgauger@tdsf.com](mailto:bgauger@tdsf.com)

🌐 [www.tdsf.com](http://www.tdsf.com)

**StarSuite** - A software package that includes modules for assignments, lien releases, and document recordation, tracking and retrieval. Includes a complete nationwide county recording district database with automatic updates, and it also can interface electronically with most loan servicing systems.

### TRIAD GUARANTY INSURANCE CORP.

101 S. Stratford Rd., Winston-Salem, NC 27104

☎ (800) 451-4872

☎ (336) 331-1518

† *Jerry Schwartz, vice president, marketing.*

✉ [triad@tgic.com](mailto:triad@tgic.com)

🌐 [www.triadguaranty.com](http://www.triadguaranty.com)

A nationwide mortgage insurer providing credit enhancement solutions to lenders and the capital markets.

**TAXI** - An Internet tool that provides assistance with critical mortgage insurance tasks, such as Web access and

online functionality for MI submissions, claims and defaults, contract underwriting, servicing and risk-sharing performance reports.

**eU Xpress** - A Web-based application that provides a seamless route to Triad contract underwriting, and Web Docs, an electronic document delivery system.

### VALUECONNECT.COM

4907 Morena Blvd., Ste. 1415, San Diego, CA 92117

☎ (800) 882-4410

☎ (858) 273-8026

† *Bryan Kinney, business development.*

✉ [b\\_kinney@hotmail.com](mailto:b_kinney@hotmail.com)

🌐 [www.valueconnect.com](http://www.valueconnect.com)

Provides valuation solutions nationwide.

### VISIONET SYSTEMS INC.

3 Cedarbrook Dr., Cranbury, NJ 08512

☎ (609) 409-1063

☎ (609) 655-5232

† *Arshad Masood, president.*

✉ [mortgage@visionetsystems.com](mailto:mortgage@visionetsystems.com)

🌐 [www.visionetsystems.com](http://www.visionetsystems.com)

Provides an array of technology solutions that cover data warehousing, document management, compliance, default management and more. Products include VisiView, VisiEscrow and VisiDefaults, among others.

### WALZ CERTIFIED MAIL SOLUTIONS

43234 Business Park Dr., Ste. 107, Temecula, CA 92590-3604

☎ (877) 325-3800

☎ (951) 491-6599

† *Charlie McNairy, president.*

✉ [cmcnairy@walzgroup.com](mailto:cmcnairy@walzgroup.com)

🌐 [www.walzgroup.com](http://www.walzgroup.com)

Provides certified mail outsourcing, including forms, software, return receipt management, tracking solutions and consulting services.

### WELLFOUND DECADE

13901 Sutton Park Dr. S., Ste. 320, Jacksonville, FL 32224

☎ (877) 935-5368

☎ (904) 482-4220

† *Tom Litke, executive vice president, marketing.*

✉ [info@wellfounddecade.com](mailto:info@wellfounddecade.com)

🌐 [www.wellfounddecade.com](http://www.wellfounddecade.com)

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Provides standards-based business integration software that enables companies to integrate internal systems, users and external partners.

### WESTERN RELIANCE

P.O. Box 80959, Portland, OR 97280

☎ (800) 932-0989

☎ (503) 726-1907

👤 *Mike Kehoe, president.*

✉ info@westernreliance.com

🌐 www.westernreliance.com

Specializes in providing loan portfolio protection, and ancillary insurance and fee income products to financial institutions.

### WNS-TRINITY MORTGAGE SERVICES

5255 E. Williams Cir., Ste. 1025, Tucson, AZ 85711

☎ (520) 202-2007

☎ (520) 202-2008

👤 *Francesco Paola, senior vice president, sales and marketing.*

✉ sales@trinitybpm.com

🌐 www.trinitybpm.com

Provides offshore processing services and technology solutions to the mort-

gage banking industry, including back-office and mission-critical processes.

### ZC STERLING

210 Interstate N. Pkwy., Ste. 400, Atlanta, GA 30339

☎ (800) 962-9654

☎ (770) 690-8240

👤 *Jimmy Watts, chief marketing officer.*

✉ jimmy.watts@zcsterling.com

🌐 www.zcsterling.com

A provider of hazard insurance tracking and outsourcing services, voluntary homeowners insurance, customized real estate tax services and customer care solutions for lenders, mortgage servicing organizations and homebuilders nationwide. **SM**